

Boulia Shire Council Operational Plan 2017-2018



ADOPTED	21st June 2017
RESOULTION NO.:	2017/6.41



BOULIA SHIRE COUNCIL OPERATIONAL PLAN 2017-2018

Mayor Rick Britton, Deputy Mayor Beck Britton, Councillor Sam Beauchamp, Councillor Brook McGlinchey, (Vacant position held until by-election)

GOAL 1:	BUILD ST	RONG DYNAI	MIC COMMUNITIES
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- Strong social networks,
- Respecting our heritage,
- Active healthy community

- 1. Support opportunities to develop the community through partnerships.
- 2. Preserve and promote the heritage and diverse cultures of our community.
- 3. Build a strong sense of community, capacity and pride through collaborative partnerships and programs.
- 4. Encourage and promote community wellbeing, including healthy and active lifestyles.
- 5. Enhance digital connectivity opportunities for the Shire.
- 6. Partner with relevant organisations to support educational opportunities for the shire.
- 7. Partner with relevant groups to support and deliver Emergency services within the shire.
- 8. Maintain a high quality of life by providing facilities and resources that encourage a secure, interactive and progressive community lifestyle.

KEY ACTI		HOW ARE WE GOING TO DO THIS?	WHAT WILL THE IMPACT BE?	BUDGET AL AND LINK T QUEENSLAN	0
d	upport opportunities to evelop the community nrough partnerships.	Actively support the volunteer organisations in the community who support community services.	That Boulia has a strong supported network of volunteers who continue to provide valuable service to the community.	\$10,979	
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Arts and Festivals	Application for RADF funding and the assessment and allocation of funding applications during the year from community groups.	Number of programs delivered equals the funding program amount.	\$10,979	2760-1200
h	reserve and promote the eritage and diverse ultures of our community.	Ensure the facilities and buildings are functional and the link between Council, local Aboriginal groups and the Queensland Museum is strong.	Preservation of the history of the region to be available to the younger generation and tourists.	\$143,195	
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Memorials	Preservation of historic memorials in the shire with locations documented and a maintenance plan created.	Documentary work completed with maintenance action plan in place.	\$3,465	2750-2050
	Stonehouse Museum	Continue the operation of the museum as a tourist attraction which showcases the heritage and history of Boulia.	Stonehouse open to the public with adequately trained staff in the delivery of historic information.	\$139,730	2720-1200
c p	uild a strong sense of ommunity, capacity and ride through collaborative artnerships and programs.	Support the local community groups to continue with Rodeo, Camel Races, Easter Races, Drags, Spring Fair etc	Increased tourist traffic which will bring increased need for accommodation, dining and other services.	\$100,000	
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number

Community	Build strong local organisations which	Number of community events held	\$100,000	2610-2250
Development	deliver community events and attract	Numbers of local attendees		
Assistance	tourists.	Numbers of tourist attendees		

KEY ACTIVITI	CTIVITIES: HOW ARE WE GOING TO DO THIS? WHAT		WHAT WILL THE IMPACT BE?	BUDGET ALLOCATION AND LINK TO QUEENSLAND PLAN	
comi inclu	urage and promote munity wellbeing, ding healthy and active tyles.	Provide open spaces, parks and gardens and sporting facilities including the aquatic centre pool.	People will have access to facilities which enable improvements to health and a decrease in preventable diseases associated with inactivity.	\$201,250	
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Community Bus	The bus to be available for sporting activities when required.	Number of sporting events where the bus was utilised.	\$5,000	2950-1600
	Boulia Sports and Aquatic Centre	The centre staff are fully trained and the facilities are well maintained and fit for purpose.	 Number of activities held at the centre. Training sessions completed for staff. Number of visitations to centre. 	\$188,000	2630-1200
	Boulia Sports and Aquatic Centre	Improved usability of the facility. Installation of a Water Bubbler Park feature in place of the wading pool which will be open 24hrs - 7 days per week.	•Tenders completed with design plans and installation completed before Nov 2017 from Works for Queensland grant funding.	\$175,000	2630-4505
	Community Welfare	Full utilisation of funding available when received with community consultation.	 Drought funding consultation with community received. Drought funding activities completed and reports returned on time. 	\$82,500	3200-1200
	Robinson Park upgrade	Re-invigorate the existing park to include a skate ramp, and other design improvements to infrastructure.	 Design plans approved and work completed before November 2017 from funding provided by Works for Qld program. 	\$394,000	2660-4500
	Racecourse Reserve Jockeys Room	Improvement to the existing facility for both male and female jockeys.	 Extension on to existing shed is designed and completed from Drought Communities Program Funding. 	\$266,500	2620-4509

	Racecourse Reserve Accessible toilet ramp	Improved access for disabled patrons to use the facilities with funding being auspiced by Council.	Ramp and disabled access facilities to be completed by the local contract builder and the Work Camp.	\$35,000	2620-4506
5.	Enhance digital connectivity opportunities for the Shire.	Support existing network facilities (FM) and investigate opportunities for digital exposure within the town.	Rural landowners have a functional system (FM). Boulia to keep up with the increasing need for digital connectivity.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Communication	Continued operation of FM transmission sites.	All sites operational.	\$5,000	2540-2050
	Digital technology	Improved availability to digital functionality to support tourism.	Review completed on how digital exposure can benefit Boulia (RAPAD).	\$5,000	
KEY AC	TIVITIES:	HOW ARE WE GOING TO DO THIS?	WHAT WILL THE IMPACT BE?	BUDGET AI AND LINK T	_
6.	Partner with relevant organisations to support educational opportunities for the shire.	Utilise opportunities to gain Certificates in operations, administration, tourism, WH&S.	Increased capabilities of the workforce to complete.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Training	To engage at least one trainee in the office to complete Cert 3 in Administration.	Trainee engaged and studies commenced.	\$13,000	
7.	Partner with relevant groups to support and deliver Emergency services within the shire.	Regular meetings and activities conducted with SES, QFES, Health and LDMG to ensure groups are prepared for emergency situations.	 In cases of emergency the groups work well as a team. In the case of flood events notifications are issued keeping all residents and landholders safe. 		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Public order and safety	Support provided to SES and Fire groups to enable them to function in an emergency.	Reports provided back from the SES and QFES on activities of the group.	\$17,635	2100-1200

	l a e i	Maintain a high quality of ife by providing facilities and resources that encourage a secure, nteractive and progressive community lifestyle.	Continue to provide inclusive community celebrations for Australia Day, ANZAC Day, International Women's Day, NAIDOC.	Community groups coming together to support various programs of inclusiveness.	\$11,000	
•		Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
		Civic functions	Effective community celebrations which all people feel welcome.	Number of people attending each event. Number of events held.	\$11,000	2920-2050

GOAL 2: BUILDING	GOAL 2: BUILDING AND MAINTAINING QUALITY INFRASTRUCTURE:				
 Well connected, 	1. Plan open spaces and recreational facilities and streetscapes to improve civic pride and aesthetic appeal.				
Well serviced,Well planned	Provide sustainable and environmentally sound water, sewerage and waste services for the communities within the Shire.				
·	 Develop, manage and maintain roads and airport infrastructure to sustain and improve quality and safety. 				
	4. Provide and maintain well planned sustainable community assets to meet the needs of our community.				
	Facilitate land and infrastructure development that meets the needs of the community and fits with the strategic plans for Council, key stakeholders including State and Federal governments.				

KEY ACTIVITIES:	HOW ARE WE GOING TO DO THIS?	WHAT WILL THE IMPACT BE?	BUDGET ALLOCATION AND
			LINK TO QUEENSLAND PLAN
1. Plan open spaces and	Create and maintain open spaces	The number of people accessing parks and	
recreational facilities and	where families and children are safe	ovals to increase.	
streetscapes to improve	and can engage in social interaction.	Positive comments from visitors.	
civic pride and aesthetic			
appeal.			

	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Street lighting	All street lights functional	Audit on street lights conducted with reports to Ergon on faulty lights.	\$11,850	2510-2050
	Town Beautification	 All parks and open spaces are managed in a sustainable manner with mowing and slashing completed regularly. Trees pruned or removed if dangerous. 	 Visible appearance of town, parks and open spaces is well maintained. No dead trees on Council land. Positive comments from visitors and community. 	\$589,480	2665-2050
	Boulia Oval Accessible Toilet	 Improvement to the existing toilet facility to enable it to be an 'accessible' (prev disabled) toilet. 	 Toilet modifications completed by Nov 2017 from Works for Queensland grant funding. 	\$68.960	2640-4500
envi wate servi	ride sustainable and ronmentally sound er, sewerage and waste ices for the munities within the e.	Improve the water quality installing water disinfection technology. Reline the remaining sewer line (funding dependant) and manage waste services including a review of recycling possibilities.	Limited number of water quality complaints. Limited number of sewerage breakages. Increased community satisfaction on the waste facility.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Boulia Sewerage	Reline of the remaining 2/3 of the sewer system (budget dependant).	Lifespan of system to increase to 50-100 years with limited maintenance.	\$500,000	4300-1752
	Boulia Water supply	Bore system functions to above ground tanks work and supply is constant.	No water outages.	\$80,500	4100-2050
	Boulia Water supply	Install disinfection technology to the water system (funding dependant).	Improved water quality and reduced turbidity.	Funding Dependant	
	Boulia Water supply	Water sampling conducted and variations reported to Water Board.	Reports from Water board free from errors.	\$35,000	4110-2256
	Urandangie Water supply	Bore system functions to above ground tanks work and supply is constant.	No water outages.	\$28,200	4200-2050
	Urandangie Water supply	Water sampling conducted and variations reported to Water Board.	Reports from Water board free from errors.	\$7,000	4200-2256
	Boulia Waste collection	Regular collection of residential and commercial waste as per policy.	No complaints from residents or businesses.	\$131,500	4400-1500

Boulia	Waste facility	Waste facility managed in line with	Waste facility is ordered and functional with	\$15,500	1600-2050
		EPA requirements.	little 'blow away' waste.	4	
	langie Waste	Waste facility managed in line with	Waste facility is ordered and functional with	\$4,500	1600-2051
facility		EPA requirements.	little 'blow away' waste.		
3. Develop, m	~	Have well developed schedules of	Improved road network for local traffic,		
maintain ro		roadworks planned which include	heavy vehicle transport and tourism		
	infrastructure	roads, footpaths, roads of regional	visitors.		
to sustain s	tandards and	significance, bridges, culverts and			
safety.	ety. crossings and aerodromes.				
Budge	et Line item	What do we want to achieve?	How will we know if we have succeeded?	Budget	Line
		(Target)	(Performance Measure)		number
Blacks	pot projects	Identify potential blackspot areas on roads and or bridges.	Project completed ready for funding opportunity.	\$1,000	6144-2050
RMPC	- Boulia	Completion of the annual roadwork	No variations required from TMR with	\$1,199,553	6110-2057
		plan on time and within budget.	inspections completed and approved.		
RMPC	- Cloncurry	Completion of the annual roadwork	No variations required from TMR with	\$220,000	6120-1207
	·	plan on time and within budget.	inspections completed and approved.		
Boulia	Aerodrome	Compliant aerodrome grounds meet with CASA requirements.	Pass of the audit via Annual inspection by CASA.	\$15,000	2810-2050
Boulia	Aerodrome	Compliant aerodrome facility including lights and markings meet with CASA requirements.	Pass of the audit via Annual inspection by CASA.	\$22,000	2810-2050
Urand	langie Airstrip	Compliant aerodrome grounds meet with CASA requirements.	Inspection by regulatory authority meets requirements.	\$11,420	2820-2050
Shire F	Roads	Shire roads which are accessible to all traffic including heavy vehicles which is safe.	Shire roads maintenance program including maintenance grading is completed each year.	\$600,000	5120-2050
Roads	to Recovery	Special projects identified to improve road network are completed within timeframe.	Reporting to Roads to Recovery body is approved and audited by external auditors.	\$1,042,654	5300-1200
TIDS		Special projects identified to improve road network are completed within timeframe.	No variations required from TMR with inspections completed and approved.	\$618,700	5400-2054
OHDC Highw	- Donohue vay	A further 16klms of road sealed on the Donohue Highway.	Work has been completed to the agreed standard between NT, WA and Qld.	\$5,000,000	5450-1200

	Recoverable works	Council utilise extraneous Council equipment to generate income.	External work is completed at a competitive rate with all costs to Council covered.	\$60,000	6200-2050
p c tl	Provide and maintain well planned sustainable community assets to meet the needs of our community.	Ensure that assets are maintained to a specified standard with regular maintenance programs and are fit for purpose.	Facilities will be available for the support of proposed events which meet requirements of the community.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Boulia Racecourse Reserve	 Facilities meet regulatory requirements and also meet WH&S standards. Facilities are well maintained and grounds are aesthetically appealing. 	 Inspections by regulatory bodies and WH&S officers meet pass rate. Regular inspections conducted by supervisors meet level of service requirements. 	\$130,550	2620-2150
	Boulia Racecourse Reserve	•Improve the fencing in existence to meet racing requirements.	 Running rail fencing installed at the Racecourse Reserve from Drought Communities Drought Funding. 	\$232,000	2620-450
	Boulia Sports and Aquatic Centre	 Facilities meet regulatory requirements and also meet WH&S standards. Facilities are well maintained and grounds are aesthetically appealing. 	 Inspections by regulatory bodies and WH&S officers meet pass rate. Regular inspections conducted by supervisors meet level of service requirements. 	\$146,605	2630-120
	Boulia Sports and Aquatic Centre	Re-paint swimming pool and improve tiling surrounds	Pool re-painting completed and tiling surrounds repaired within the winter closure period.	\$52,000	2630-450
	Boulia Sports and Aquatic Centre	New shade structure over the main pool to be completed	Design and tenders completed and installation completed over the winter closedown.	\$213,700	2630-450
	Boulia Public Hall	• Facilities meet regulatory requirements and also meet WH&S standards.	Regular inspections conducted by supervisors meet level of service requirements.	\$25,540	2671-205
	Boulia Public Hall	Refurbish the Community Hall interior including walls, ceilings, and new kitchen.	Hall renovation completed with inspections completed by DWO and building certifier.	\$478,211	2670-450

Urandangie Hall	• Facilities meet regulatory requirements and also meet WH&S standards.	Regular inspections conducted by supervisors meet level of service requirements.	\$12,100	2672-2050
RSL Hall	 Facilities meet regulatory requirements and also meet WH&S standards. 	Regular inspections conducted by supervisors meet level of service requirements.	\$5,000	2673-4500
RSL Hall	 Building renovations including a ramp, renovated kitchen and an internal toilet to be installed. 	Work to be completed by the Work Camp and local qualified builder.	\$35,000	2673-4500
Library	 Facilities meet regulatory requirements and also meet WH&S standards. 	 Regular inspections conducted by supervisors meet level of service requirements. 	\$17,700	2710-1200
Boulia Cemetery	Facilities are well maintained and grounds are aesthetically appealing.	 Regular inspections conducted by supervisors meet level of service requirements. 	\$1,000	2520-1200
Urandangie Cemetery	• Facilities are well maintained and grounds are aesthetically appealing.	 Regular inspections conducted by supervisors meet level of service requirements. 	\$2,200	2530-1200
Community Bus	That the bus is able to be utilised for community functions and events being well maintained, registered and roadworthy.	Bus utilised for events and other activities.	\$5,000	2950-1600
Airport building	• Facilities meet regulatory requirements and also meet WH&S standards.	 Inspections by regulatory bodies and WH&S officers meet pass rate. Regular inspections conducted by supervisors meet level of service requirements. 	\$77,330	2810-2050
Post Office building	• Facilities meet regulatory requirements and also meet WH&S standards.	 Inspections by regulatory bodies and WH&S officers meet pass rate. Regular inspections conducted by supervisors meet level of service requirements. 	\$39,920	2745-2100
Council building	• Facilities meet the needs of the staff and also meet WH&S standards.	 Inspections by regulatory bodies and WH&S officers meet pass rate. 	\$78,000	7430-2255

			 Regular inspections conducted by supervisors meet level of service requirements. 		
	Council building	 Re-design and plan for new Council building 	New Council plan developed for building.	\$50,000	WIP
	Council building - Depot	•New demountable Depot office to be installed to improve working conditions for staff.	 Design and tender documents completed with work completed by Nov 2017 from the Works for Queensland grant funding program. 	\$171,500	7540-4500
	Council building - cement shed	 New cement shed with access for a forklift will secure the Council stores and comply with WH&S requirements. 	Design to be completed by engineer and tender process managed by GBA.	\$250,000	7530-4501
	Stonehouse Museum	 Accessible ramp to be installed at Tom Howard Cottage with renovations to the toilets. 	New ramp completed with changes made to the toilet.	\$55,145	2720-4500
	Stonehouse Museum	 Work identified on the walls of the building to be repaired. 	 Plastering to be completed by a qualified person. Other remedial work to be completed on site. 	\$12,060	2720-4501
infra that the o with Cour inclu	litate land and astructure development meets the needs of community and fits at the strategic plans for ncil, key stakeholders uding State and Federal ernments.	 Identify potential land requirements and uses within the shire and town boundaries. Support and maintain relationships with Aboriginal Groups who are the traditional owners in consultation with future use of identified land. 	 Land available to support potential business and or residential requirements when the opportunity arises. Strong working relationships are developed with each of the groups within the shire. 		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Butcher Paddock and Coridgee Paddock lease	Sub-leases arranged and leaseholders engaged for 5 year leases on both properties.	 Leases on Butcher Paddock and Coridgee Paddock signed and registered. Lease payments received from leaseholders. 	\$undertermined	2940-1400

Land Acquisition	Identification and progression of land	•Land availability options cleared with	2330-2255
	areas suitable for both business, rural	Native Title holders and DNRM.	
	and residential occupancy within the	●ILUA requirements met.	
	shire.	 Legal documents and agreements are 	
		signed and registered with DNRM.	
		Titles issued on identified land.	

Goal 3: Strength	Goal 3: Strengthen the Local Economy		
 Facilitate opportunities, 	 Promote tourism as an economic driver for the region. 		
 Advocate for the region, 	2. Where controlled by Council, affordable and suitable housing to meet demand is available.		
 Innovate and explore 	Support opportunities for existing and emerging industries and business.		
	4. Identify other economic opportunities and enablers for the Shire.		
	Actively support networks and partnerships between local businesses, industry groups, relevant organisations and government.		

KEY ACTIVITIES:		HOW ARE WE GOING TO DO THIS?	WHAT WILL THE IMPACT BE?	BUDGET ALLO AND LINK TO QUEENSLAND	
Promote tour economic driver region.		Identify and promote 'Points of Difference' and utilise social media and strengthen external tourism partnerships.	Stronger representation for Boulia Shire across the board.		
Budget	Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
Min Mii	n Encounter	Improvement in visitor numbers and sales revenue.	 Numbers of visitors to show. Increase in income as a percentage of expenditure for sales. 	\$117,100	2730-2050
Min Mii	n Encounter	•Improved sustainability of the Min Min attraction.	• Replacement of existing infrastructure completed with program review completed	\$65,000	2730-4506

	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
indu	stries and business.	industry development to occur.	How will we know if we have succeeded?	Budget	Line
	ting and emerging	is current to enable business and	encouraged to set up business in Boulia.		
	port opportunities for	The town planning scheme and zoning	Business and industry development will be		
	Pensioner Units	All owned by Council are rented out. 80% occupancy rate.	Occupancy rate achieved.	\$10,000	2320-140
	Housing	All houses and units owned by Council are rented out. 80% occupancy rate.	Occupancy rate achieved.	\$350,000	2310-120
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	and is available.	Council controlled houses.			
	able housing to meet	person assesses and allocates all			
	ncil sufficient and	Council, police, health and external	housing.		
Whe	ere controlled by	Housing Committee consisting of	Fair and unbiased allocation of available		
	Traditional Owner signage	Recognition of various Traditional Owner (T/O) groups within the shire by including signage on T/O area boundaries.	 Consultation with T/O groups on wording and location of signage. Installation of signs completed. 	\$10,000	6300-205
	Area promotion	Increase the number of visitors to Boulia through partnerships with other regional tourism providers.	Completion of famils and external visits with the Far West Alliance to trade shows.	\$15,100	6300-205
	Tourism promotion – Urandangie	Support local tourism in Urandangie by the installation of showers and BBQ shelter at the existing toilet facility.	•Structures installed by Nov 2017 from Works for Queensland grant funding.	\$70,000	2663-450
	Tourism promotion - Boulia	 Increase visitor numbers by 5%. Utilisation of electronic media to promote Boulia. 	• Tracking of visitors to Min Min/ Stonehouse/and accommodation outlets.	\$148,500	6300-205
			by Nov 2017 from Works for Queensland grant funding.		

	Post Office	Self-sustainability for the Post Office.	Income and expenditure balance.		2745-1400
	Mining Exploration	Support requests for further development of sites within Boulia Shire to enable increased employment of local people.	Increased number of businesses using Boulia as a base employing local people.		6146-1200
4.	Identify other economic opportunities and enablers for the Shire.	Work in partnership with other regional Councils to support local and regional objectives.	Increased opportunities for all members in service delivery with improved savings because of economies of scale.		·
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	RAPAD	Facilitate the growth and development of the Central West and wider Outback region. By working together member local governments are united in their desire to enhance the quality of life for all residents.	Evidenced based outcomes resulting from the membership of the regional group.		
5.	Actively support networks and partnerships between local businesses, industry groups, relevant organisations and State and	Develop strong working relationships which benefit both parties for the overall improvement of Boulia Shire.	Improvements in services, facilities, tourism numbers, infrastructure are tangible.		
	Federal governments.				
		What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Federal governments.		The state of the s	\$25,000	

OHDC	Strong representation for the future development of the Donohue Highway as a tourist/heavy vehicle link eastwest.	 Monthly teleconference updates. Further allocation of funding to seal sections of the Donohue Hwy. 	\$26,000	6330-2255
Far West Alliance	Value add to our tourism sector with links between Boulia, Barcoo and Diamantina for regional tourism ventures.	 Continuation of famils between members. Continuation of joint attendance at trade shows not captured under any other programs. 	\$5,000	6341-2255
OQTA	Improve exposure for Boulia's Tourist product.	 Joint attendance at trade shows. Queensland wide promotions. National exposure. 	\$25,000	6310-2255
CWRPMG	 Development of a strong regional group who identify and manage pest and weed issues. Lobby government departments for funding and changes to Acts where warranted. 	 Group is functional and has had success in identifying and lobbying government for changes to funding allocations. Cross boundary assistance and support given to other members of the group. 	\$5,000	1300-2000
LDMG	LDMG group is functional and operates well in emergency situations.	 Activations are well executed and documented. Reports to the LDMG are completed. Field and desk top exercises are completed. 	\$200	2100-2850
IQRAP	Improve productivity for existing industries and businesses along supply chains, enhance competitiveness of exporters, support new private sector investment and improve resilience and connectivity for the delivery of goods and services to communities.	This group is developing and gathering momentum. We are only one of 33 local governments who are members. The focus is to increase the quality and accessibility of the road network to maximise the economic prosperity of inland Qld.	\$5,000	5120-2057
WQLGA	Effective representation for local issues by submission of resolutions to WQLGA for consideration to ALGA for submission to the Federal Government at ministerial Councils meetings.	Resolutions are submitted and passed for review.	\$10,000 (all conferences, and meetings)	7420-2160
ALGA	Effective representation for local issues by submission of resolutions to ALGA for	Resolutions are submitted and passed for review.		7420-2160

	consideration by the Federal Government.			
Boulia Historical Society	Continuation of the group and the work which is completed supported by a Council representative.	Group is functional and supported.		7420-2160
Housing Committee	Clear and accountable allocation of housing stock to applicants.	Housing stock is utilised for the best purpose.		7420-2160
Audit Committee	Regular meetings are held in line with requirements.	Functional Audit Committee.	\$2,000	7440-2121
EBA committee	Committees are formed inclusive of all areas of the Council.	Well balanced EBA supporting both staff and the Council sustainability.	\$15,000	7430-2010
Plant Committee	The plant committee to complete reviews on plant usage making suggestion on turn over, purchase and replacement to achieve maximum value for money outcomes.	Plant purchases are within budget and plant is maintained within specified parameters to enable sound operations of the Council.	\$5,000	7610-2050

GOAL 4: Caring for our people and our environment		
 Well managed, 	 Provide a safe and pleasant environment for families to live and work. 	
 Supported, 	2. Ensure all activities conducted by Council meet with environmental guidelines and are sustainable.	
 Sustainable 	3. Facilitate land and infrastructure planning and development that meets the needs of the community.	
	4. Facilitate health and medical service provision for Boulia and Urandangie.	
	5. Caretake environmental impact areas of pests, weeds, water resources, disasters and natural resources.	

KEY ACTIVITIES:	HOW ARE WE GOING TO DO THIS?	WHAT IS THE IMPACT?	BUDGET ALLOCATION
			AND LINK TO
			QUEENSLAND PLAN
1. Provide a safe and pleasant	Maintain a suite of policies and local	A community which is peaceful and pleasant	
environment for families to	laws to minimise the impact of	for all residents.	
live and work.	nuisances on the Community which are		
	reviewed by Council for relevance.		

	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Administration	The set of policies and local laws to ensure that all residents are able to enjoy Boulia without nuisance are reviewed annually.	Policies and Local Laws are up to date and relevant.	\$ as required	7430-2000
2.	Ensure all activities conducted by Council meet with environmental guidelines and are sustainable.	Actively maintain practices which ensure environmental sustainability as identified in the regulations.	A community environment which is safe to live in and environmentally sustainable.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Environmental management expenses	All facilities over which we are required to hold a licence meet the Qld standards and licence renewal is achieved.	Visitation and audit by Environmental Health Officer to review all of Council operated facilities and business operating in Boulia.	\$7,800	1700-2010
	Environmental management expenses	Identification and management of pest animal and weed issues within the shire.	Pest animal baiting occurs. Weed identification and notification process occurs. CWRPMG meetings are attended by RLPO	\$80,000	1700-2000
	Environmental management expenses	Leases over the Butcher Paddock and Coridgee Laneway are managed in accordance with our lease.	Leases are sub-leased with income generated to cover lease fees to Qld Gov and managed in accordance with those requirements.	\$27,000	2941-2150
3.	Facilitate land and infrastructure planning and development that meets the needs of the community.	Plan for future expansion by utilising the Town Planning Scheme.	That Boulia will have relevant infrastructure in place ready for future development.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Town Planning	Review of the Town Planning Scheme which is now due for review.	Town Planning Scheme is reviewed and adopted by Council.	\$20,000	2410-2800
	Building Approvals	All building applications are completed in a timely manner with the correct fees charged.	Applications processed with minimum delays.	\$3000	2420-2050

	Native Title Legal Expense	Native Title requests are dealt with as they eventuate.	Land Planning issues proceed as needed with the proper process followed.	\$10,000	2430-2050
med	litate health and dical service provision Boulia and Urandangie.	Partner with relevant organisations to ensure the community has access to a wide range of health care, medical services and facilities.	Improved essential medical and health services to improve Boulia's liveability status.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Councillor Expenses	Strong relationships built on a political level between State and Federal governments.	Improved health and medical facilities for Boulia and Urandangie.	As required	7420-2050
	Urandangie Clinic	Auspiced funding for RFDS is managed in accordance with planned activities to upgrade facility over two years.	Activities completed with quarterly reports submitted.	\$50,000	2672-2050
impa wee disa	etake environmental act areas of pests, eds, water resources, isters and natural ources.	Champion and support initiatives for Stock Route, pest & weed management, water resources, disaster management, natural resources.	Active lobbying and achievements for the improved funding and management of environmental areas.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Animal control	Management and control of domestic animals within the township.	Limited numbers of stray animals. Unwanted or impounded animals are disposed of humanely.	\$6,300	1100-1100
	Pest Plants	Pest weed control on Council managed land is maintained.	Limited incursions with action taken for invasive species.	\$9,500	1200-2002
	Pest Animals	Reduction in the number of pest animals by use of baiting and the paying of bounties for wild dog scalps and pig snouts.	 Take up of baiting program offers by the landholders. Bounty payments continue. Education information available on pest animals on the web site/face to face. 	\$14,360	1300-1200
	Town Common	Town Common is managed with weed control and stock levels monitored.	 Town Common Committee meets at least once per year. Members fees are paid promptly. 	\$8,000	1400-1300

		 Stock which is not registered with a member will be impounded. Town Common muster is completed half yearly. 		
Stock Routes	Stock Route bores are maintained as appropriate with funding applied for as needed.	Stock Route bores are maintained in accordance with funding received.	\$26,620	1500-1202
Local Disaster Management	Compliance with the state requirements to have a State Emergency Service (SES) group and Local Disaster Management Group (LDMG) and a Rural Fire Brigade (RFS).	 LDMG - Half yearly meetings are held and reported back to DDMG. LDMG - Activation meeting for flood events are held and reported. LDMG Management Plans are up to date including QFES requirements. SES - Group is supported during and after events by the use of Council equipment and staff id required. SES Management Plans are up to date. RFS - Meetings are attended and action taken where necessary to preserve our fire truck. 	\$5,000	2100-2850

GOAL 5: Robust Governance			
• Confidence,	1. Manage Council's Human Resources in an effective manner.		
 Accountability, 	2. Ensure Council's commercial activities are managed well and provide benefits to the community.		
 Stability, 	3. Corporate Governance and Risk is managed well within regulatory parameters.		
 Sustainability 	4. Provide a safe working environment for all staff and visitors to Council facilities.		
	5. Council's offices, depots and business enterprises are operated under 'value for money' principles.		

KEY A	CTIVITIES:	HOW ARE WE GOING TO DO THIS?	WHAT IS THE IMPACT?	BUDGET ALLOCATION AND LINK TO QUEENSLAND PLAN		
1.	Manage Council's Human Resources in an effective manner.	Council to have plans in place which covers working conditions (EBA) and workforce planning.	Council will have a clear understanding of potential risks, benefits and opportunities in relation to their workforce.			
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number	
	Administration - HR	Policies and procedures in place to ensure staff have clear guidelines in relation to working for the Council.	Policies are reviewed and made available to staff.	As required	7430-2050	
	Administration - HR	Human Resource plan is developed to identify potential needs in the future (succession planning).	Plan will be used in the budget process for 2018-2019.	As required	7430-2050	
	Administration - EBA Committee	Review of existing EBA and commence consultation with staff to develop an equitable EBA which is fair to staff and sustainable for Council.	Enterprise Bargaining Agreement is developed and adopted by Council in accordance with the new State Award 2017.	As required	7430-2050	
2.	Ensure Council's commercial activities are managed well and provide benefits to the community.	Business Plans to be developed for the Min Min Encounter, the Stonehouse Museum and the Post Office to ensure sustainability and viability.	Future needs associated with the businesses are recognised and planned for.			
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number	
	Min Min Encounter	Business plan incorporating management guides and sustainability review completed.	Business plan and management manuals completed by Greg Tuckwell (consultant).	\$20,000	2730-4506	
	Stonehouse Museum	Business plan incorporating management guides and sustainability review completed.	Plans completed which identify future sustainability and infrastructure requirements into the future.	As required		
	Post Office	Business plan incorporating management guides and sustainability review completed.	Plans completed which identify future sustainability and infrastructure requirements into the future.	As required		

3.	Corporate Governance and Risk is managed well within regulatory parameters.	Maintain responsible compliant financial management and reporting systems to provide accurate information to stakeholders.	Confidence in financial information provided to Council to enable sound decisions to be made.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Risk	Risk Management is identified as part of the business.	Risk Management Framework is developed and implemented across the organisation.		
	Business enterprise	A business solution (IT) which covers the needs of Council at present and into the future.	Partnership with the RAPAD group to identify future solutions for Boulia in line with the region progressed.	Reserve funds	
	Risk	Long Term Financial Plan to be updated to QTC model to a stage where it gives Council a good indication of the impact of financial decisions made by them on future decisions.	Long Term Financial plan developed in line with QTC format.		
	Provide a safe working environment for all staff and visitors to Council facilities.	Comply with Workplace Health and Safety Standards to provide healthy and safe public areas and working environments.	Limited incidents or reports of unsafe practises/facilities are received.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	WH&S	All areas within Council meet the basic standards for WH&S.	Regular reporting to ManEx on incidents and prevention activities.		7460-2050
5.	Council's depots and business enterprises are operated under 'value for money' principles.	Provide professional services ensuring Council resources are utilised in a responsible manner and have checks and balances in place.	Council facilities are operated in a businesslike manner providing excellent service and value for money.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Min Min expenditure	Fees and charges reflect the industry norm and mark-up on goods is reflective of costs.	Costs to visit our exhibition is reflective of other tourist attractions and minimal stock write off.	\$109,900	2730-2050

Stonehouse	Fees and charges reflect the industry	Costs to visit our exhibition is reflective of	\$97,500	2720-2050
	norm and mark-up on goods is reflective	other tourist attractions and minimal stock		
	of costs.	write off.		
Depot workshop	Council plant and equipment is fully	Limited downtime and minimal lost	\$39,500	7520-2255
	operational at all times.	productivity.		

Goal 6: An Evolving Workplace:				
 An innovative culture, 	1. Adopt employment practices that develop and support a motivated and focused workforce.			
 A great place to work, 	2. Keeping pace with technological changes in the workplace environment.			
Living our values	 Develop and maintain a positive and future focused culture that demonstrates and supports Council's vision and values. 			
	4. Be known for our excellent customer service and dedication to our position.			

5. Be an employer of choice not simply be the 'only' employer.

KEY ACTIVITIES:		ES:	HOW ARE WE GOING TO DO THIS?	WHAT IS THE IMPACT?	BUDGET ALLOCATION AND LINK TO QUEENSLAND PLAN	
1	that d	employment practices evelop and support a ated and focused orce.	 Continue to support the implementation of the WH&S program. Develop an Enterprise Bargaining Agreement which supports both the staff and the future of the Council. 	 Staff will be actively engaged in their own safe working environment. Staff and Council will become partners in the future of the workforce and the workplace. 		
		Budget Line item	What do we want to achieve?	How will we know if we have succeeded?	Budget	Line number
			(Target)	(Performance Measure)		
		WH&S	All staff are compliant in the use of the	JLTA audit is completed and a pass is achieved	\$5000	TBA
			WH&S system and achieve an audit pass	by the group.		
			on inspections.			
		EBA	EBA groups are formed and have	EBA meetings are attended by the CEO with	As	TBA
			reviewed the existing EBA.	LGAQ and other groups as requested. EBA is	required	
				progressed.	-	

te	eeping pace with chnological changes in the orkplace environment.	Provide responsive and efficient systems to enable the delivery of Council services.	All staff to have access to systems which will make their job functional and rewarding.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Training	Support staff to further their development in Local Government in the use of progressive programs and resources.	Staff competent in the use of the systems used by Council.	As required	TBA
po cu an	evelop and maintain a ositive and future focused alture that demonstrates and supports Council's vision and values.	Communication pathways between all levels of the organisation to be accessible.	Staff who are supportive of, and understand the goals of the organisation as a whole.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Communication	All staff are aware of how to notify ideas/complaints/suggestions.	Records of suggestions/complaints/issues to be kept on staff file.	New business system	7440-2053
cu	e known for our excellent istomer service and edication to our position.	Continuously improve the delivery of high levels of service as per our Customer Service Charter.	Self pride.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Training	Confident staff able to attend to all customer enquiries and deal with difficult situations.	Annual re-fresher training on customer service as required.	\$5000	7480-2550
	Administration	Provide a range of administrative, customer services and facilities for the continued operation of Council.	Less than 5 complaints received per annum.	New business system	7440-2053
sir	e an employer of choice not mply be the 'only' mployer.	Manage Council's Human Resources in an effective manner for the betterment of the shire.			
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number

Personnel	Implement the Modern Award with the consultation of the Consultative Committee in the preparation of the new Enterprise Bargaining Agreement (EBA).	Modern award implement as released with EBA successfully agreed upon.	As required
Personnel	Develop appropriate staff succession plan including attraction and retention policies.	Policies are developed, reviewed and approved by Council.	As required

Goal 7: Proactive and Responsible leadership

- Strong representation,
- Genuine community engagement

- 1. Develop and implement initiatives to encourage the community to become more informed and involved in issues that may affect them.
- 2. Manage and govern to ensure transparency and responsiveness to the needs and views of our communities in decision making practices.
- 3. To represent and collectively make decisions to benefit the entire community.
- 4. A cohesive and stable Council providing leadership and confidence.

KEY ACTIVI	ITIES:	HOW ARE WE GOING TO DO THIS?	WHAT IS THE IMPACT?	BUDGET ALLOCATION AND LINK TO QUEENSLAND PLAN	
init the bed and	velop and implement tiatives to encourage community to come more informed involved in issues at may affect them.	 Facilitate community meetings and annual surveys. Regular communication via the media and digital pathways. 	Engagement from all members of the community which will enrich the decisions made by Council.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Communication	Annual meeting after following the end of year financial results are released.	Meeting held in early December after the final results are released.	\$1000	7440-2050
	Communication	Regular information being released through Channel Country Chatter, Facebook, Websites.	Verbal feedback, monitored visits through Facebook.	\$2000	7440-2050

ens res nec coi	anage and govern to sure transparency and sponsiveness to the eds and views of our mmunities in decision aking practices.	All aspects of Council activities are clear and accountable by following set processes and procedures.	This will provide protection for staff and efficiencies for Council.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Communication	Council agendas are released for review 7 days prior to the meeting and agenda items are placed on the website within 2 business days after the meeting.	Monthly activity is available for viewing by the public on our website within 2 business days.	\$2000	7440-2050
col de	represent and llectively make cisions to benefit the	Elected members meet at least monthly to pass resolutions of Council for the benefit of all	 Councillors attend all twelve meetings of Council per year. Councillors attend meetings that are relevant to 		
en	tire community.	residents. • Attendance at relevant meetings which will benefit projects or activities of Council.	their committee affiliations.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
	Leadership	Twelve ordinary Council meetings are held each year with two special budget meetings and two planning session days.	All meetings attended by all Councillors.	\$267,000	7420-2050
	Leadership	Representation at all elected meeting groups supporting Boulia initiatives.	Reports received from attendees at the meetings presented to Council for information.	\$25,000	7420-2160
Co lea	cohesive and stable ouncil providing adership and nfidence.	Develop relationships with all levels of government and proactively lobby for issues affecting Boulia Shire.	Boulia Shire grows into a well respected Council with strong links with State and Federal Government departments and other regional Councils.		
	Budget Line item	What do we want to achieve? (Target)	How will we know if we have succeeded? (Performance Measure)	Budget	Line number
		(10.90)	, ,		