BOULIA SHIRE COUNCIL



ORDINARY MEETING Friday 19 August 2022



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ALL COMMUNICATIONS MUST BE ADDRESSED TO THE CHIEF EXECUTIVE OFFICER, BOULIA SHIRE COUNCIL, 18 HERBERT ST, BOULIA. QLD. 4829



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17th August 2022

NOTICE FOR AN ORDINARY MEETING OF COUNCIL

NOTICE is hereby given that an **ORDINARY MEETING** of the Boulia Shire Council will be held on **Friday 19 August 2022** at the **Boulia Shire Hall** commencing at **9 am** for the transaction of the following business.

Councillor attendance via teleconference is deemed to be in attendance at the meeting with full voting rights (as per Council resolution 2015/4.9).

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11 Closed Session	

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Ray Geraghty Acting Chief Executive Officer

Please note:

- Some reports contained in this agenda make reference to 'confidential redacted' attachments. These attachments are not for public display as they are of a confidential nature and for Council use only and are therefore not included within the agenda.
- In some instances, due to unforeseen circumstances, the sequence of the Ordinary Meeting
 of Council on the meeting day may vary from the order of the agenda issued. The
 corresponding meeting minutes will follow the outline of the originally issued agenda, however
 the resolution numbers noted will be in accordance with the actual sequence of the meeting
 on the day.

COMMONLY USED ACRONYMS

ALGA	Australian Local Government Association
CWRPMG	Central West Regional Pest Management Group
DDMG	District Disaster Management Group (Mt Isa)
DRFA	Disaster Recovery Funding Arrangements
DTMR/TMR	Department of Transport and Main Roads
IPWEA	Institute of Public Works Engineering Australia (NAMS.Plus)
LDMG	Local Disaster Management Group
LGAQ	Local Government Association of Queensland
LGMA	Local Government Managers Association
ManEX	Managers and Executive
NAMS.Plus	Asset Management System from IPWEA
NDRP	Natural Disaster Resilience Program
NDRRA	Natural Disaster Relief and Recovery Arrangements
OHDC	Outback Highway Development Council
ORRG	Outback Regional Road Group
ORRTG	Outback Regional Roads and Transport Group
OQTA	Outback Queensland Tourism Association
QRA	Queensland Reconstruction Authority
QSNTS	Queensland South Native Title Services
QWRAP	Queensland Water Regional Alliance Program
R2R	Roads to Recovery
RAPAD	Central West Queensland Remote Area Planning and Development
RAPADWSA	RAPAD Water and Sewerage Alliance
REPA	Restoration of Essential Public Assets
RMPC	Roads Maintenance Performance Contract
TIDS	Transport Infrastructure Development Scheme
WQLGA	Western Queensland Local Government Association

RISK MANAGEMENT

Council's risk management prose is based around the following principles:

Risk Identification:	Identify and prioritise reasonably foreseeable risks associated with activities, using the agreed risk methodology.
Risk Evaluation:	Evaluate those risks using the agreed Council criteria.
Risk Treatment/Mitigation	: Develop mitigation plans for risk areas where the residual risk is greater than our tolerable risk levels.

The Risk Matrix below is used to assess the likelihood and consequence of any risk to Council, to then identify any necessary treatment actions. This matrix will also be used to assess any risk identified in Council's reports:

	Consequence				
Likelihood	Insignificant 1	Minor 2	Moderate 3	Major 4	Catastrophic 5
Almost Certain 5 Is expected to occur at most times	Medium M - 5	High H -10	High H - 15	Extreme E - 20	Extreme E - 25
Likely 4 Will probably occur at most times	Medium M - 4	Medium M - 8	High H - 12	High H - 16	Extreme E - 20
Possible 3 Might occur at some time	Low L - 3	Medium M - 6	Medium M - 9	High H - 12	High H - 15
Unlikely 2 Could occur at some time	Low L - 2	Low L - 4	Medium M - 6	Medium M - 8	High H - 10
Rare 1 May occur in rare circumstances	Low L - 1	Low L - 2	Medium M - 3	Medium M - 4	Medium M - 5

1 Meeting Opening with the Acknowledgement of Traditional Owners

The Mayor will acknowledge the traditional carers of the land on which Council meets, the 'Pitta Pitta' people, and pay Council's respects to the elders past and present.

The Mayor will also acknowledge past and present service personnel.

2 Present

Councillors:	Councillor Eric (Rick) Britton Councillor Sam Beauchamp Councillor Tim Edgar Councillor Jack Neilson Councillor Jan Norton
Officers:	Ms Lynn Moore (Chief Executive Officer) Mrs Kaylene Sloman (Director of Corporate Services) Mr Ajay Agwan (Director of Works and Operations) Mrs Nicole Tonkies (Executive Assistant)

3 Apologies / Leave of Absence

This item on the agenda allows Council the opportunity to receive apologies/leave of absence from Councillors unable to attend the meeting.

4 Declaration of Interests

To help ensure openness, accountability and transparency, in accordance with the *Local Government Act 2009*, Councillors must declare if they have a Prescribed Conflict of Interest or a Declarable Conflict of Interest in a matter. All declarations of interest are managed in accordance with the *Local Government Act 2009*.

This section also allows Councillors the opportunity to lodge new or make an amendment to their annual register of interests.

5 Mayoral Minutes

TITLE:	Mayoral Minute for July 2022	DOC REF: 5.1.1

REPORT BY:	Mayor Rick Britton	DATE: 12/08/2022
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CORPORATE PLAN REFERENCE:

Key Priority 8: Leadership

8.1: Genuine community engagement

8.1.1: Develop and implement initiatives to encourage the community to become more informed and involved in issues that may affect them

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

This report will provide feedback on the activities of the Mayor on behalf of the community and supporting organisations for the benefit of Boulia and surrounding areas.

CONTENT:

19th to Friday 22nd July 2022

I attended the RFCS National Conference in Cairns as The Chair of RFCSNQ and RFCSNQ hosted the National Conference. RFCS has been under the Federal Agricultural Minister portfolio, it has now moved to the Home Affairs portfolio along with NDRRA, as with all changes of governments there is a review taking place.

David Arnold CEO of RAPAD has now stepped back from the RAPAD role in which Morgan Gronold is stepping up as acting CEO of RAPAD and David taking a more senior role of CEO of RFCSNQ, I am waiting for David's report so I can better inform Councillors.

25th to 28th July 2022

I have attended the Bush Convention in Barcaldine 25th/26th/27th/28th which is supported by all Councils in the Western section. Helen Lewis, Gavin Baskett and myself presented the anniversary of the OUTBACKWAY's 25th year. We have had very positive responses for the achievements of the Local Government Councils across three states working well together for such a long period of time.

The convention had a variety of speakers from media, youth and what would they do if they were a Mayor for a day eg: tyre recycling into road resurfacing reseals and that this may be a reality for regional Councils.

Some of the many topics of conversation over the convention were: the future of Agriculture, Local government housing, health care provision and an update on the wool scour in Blackall.

It was a positive agenda and I commend the LGAQ for really connecting with Rural Remote Councils and asking the important questions - what do we need to do - not what we should be doing.

1st August 2022

It was my pleasure to be invited to the Boulia State School NAIDOC Brunch along with CEO Lynn, Community Services Manager Julie Woodhouse and Councillor's Sam Beauchamp and Jan Norton. It was a treat to see the children being so actively engaged in their culture and showcasing it to the parents and invited guests.

2nd to 5th August

A flying trip to Canberra with the Outback Way Development Corporation to confirm from the new government commitment to the previous government funding for the Road. Travelling to Canberra and making face to face contact I think is the best strategy as it supports the importance of this road not only to Boulia but to the economy in general.

The outcome: All positive but we are still cautious until the ALP budget in October is released. CEO Lynn has submitted the first PPR in for the first package of that money so as of now all is on track.

On my way home I caught up with CEO of LGAQ Allison Smith and Mike Furniss (LGAQ Policy Advisor) on the possible solutions and way forward for the Donohue to be declared a State road and how can they assist Boulia Shire and other local Councils in a similar position.

During the month – ABC and Radio interviews.....

Have had a number of radio interviews regarding:

- the OUTBACKWAY (local content)
- the successful staff housing grant for Boulia
- the Budget (implications of the valuation increase on rates)
- Foot & Mouth impact on the Agricultural industry
- Ray Martin's trip to Boulia
- also talking to, of all places, the Washington Post regarding the OUTBACKWAY.

CONSULTATION:

NIL

GOVERNANCE IMPLICATIONS: NIL

RECOMMENDATION:

That the Mayoral Minute for July 2022 report be received for information.

TITLE:	Mayoral Minute – RFCSNQ 2022 DOC REF: 5.1.2	
REPORT BY:	Mayor Rick Britton	DATE: 12/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 8: Leadership

8.1: Genuine community engagement

8.1.1: Develop and implement initiatives to encourage the community to become more informed and involved in issues that may affect them

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

This report will provide information from the RFCSNQ activities of the Mayor on behalf of the community and supporting organisations for the benefit of Boulia and surrounding areas.

CONTENT:

Rural Financial Counselling Service North Qld recently hosted the national service providers forum in Cairns. There are 10 services across Australia and all services were represented. Also in attendance were representatives from the National Recovery and Resilience Agency (NRRA), and the Qld Department of Agriculture and Fisheries (QDAF) who are joint funders of the Qld services.

Guest speakers were:

Dr Thea Voogt who spoke on a research paper regarding Farm Management Deposits, Dr Tim Clune who spoke on his research paper on the role and outcomes of the RFC service, and Alison Larard from QDAF and RFCSNQs Lynette McGuffie who spoke on the Farm Business Resilience Planning they are engaged in.

Topics covered were the recent announcement of the merging of the NRRA with Emergency Management Australia, Foot and Mouth Disease preparedness, the recent review of the RFC service, the ASIC exemption for financial counselling, and ongoing operational matters.

Overall, the forum was a mix of core operational business for services nationally, hearing from guest speakers on matters of national interest and a chance to network with the funding agencies and fellow services. This was particularly important given the hiatus in these forums due to COVID over the last few years.

RFCSNQ is an entity administered by RAPAD and Boulia's Mayor Cr Rick Britton has been its long term Chairman. RAPAD has delivered the service for over two decades. Currently RFCSNQ has 7 rural financial counsellors and 7 small business financial counsellors service the Nth Qld service region. In the CWQ region, Rachel Bock and Emma Cook undertake the rural financial counselling while Paula Misipeka undertakes the small business financial counselling.

CONSULTATION: NIL

GOVERNANCE IMPLICATIONS: NIL

RECOMMENDATION:

That the Mayoral Minute - RFCSNQ 2022 report be received for information.

6 Notice of Motion

This item on the agenda allows matters of which notice has been given by Councillors to be considered at the meeting.

7 Request to Address Council in a Public Forum

A member of the public may take part in the proceeding of a meeting only when invited to do so by the Chairperson.

In each local government meeting, time may be required to permit members of the public to address the local government on matters of public interest related to local government. The time allotted shall not exceed fifteen (15) minutes and no more than three (3) speakers shall be permitted to speak at one meeting. The right of any individual to address the local government during this period shall be at the absolute discretion of the local government.

If any address or comment is irrelevant, offensive, or unduly long, the Chairperson may require the person to cease making the submission or comment.

For any matter arising from such an address, the local government may take the following actions:

- refer the matter to a committee
- deal with the matter immediately
- place the matter on notice for discussion at a future meeting
- note the matter and take no further action.

Any person addressing the local government shall stand, and act and speak with decorum and frame any remarks in respectful and courteous language.

Any person who is considered by the local government or the Mayor to be unsuitably dressed may be directed by the Mayor or Chairperson to immediately withdraw from the meeting. Failure to comply with such a request may be considered an act of disorder.

8 Confirmation of Minutes from Previous Meetings

This item in the agenda enables previous minutes of Council meetings to be confirmed.



MINUTES OF THE ORDINARY MEETING OF THE BOULIA SHIRE COUNCIL HELD ON Friday 15 July 2022 COMMENCING AT 9:00 am

1 Meeting Opening with the Acknowledgement of Traditional Owners

Please note:

In some instances, due to unforeseen circumstances, the sequence of the Ordinary Meeting of Council on the meeting day may vary from the order of the agenda issued. The corresponding meeting minutes will follow the outline of the originally issued agenda, however the resolution numbers noted will be in accordance with the actual sequence of the meeting on the day.

The Mayor opened the meeting at 9.14 am.

The Mayor acknowledged the traditional carers of the land on which Council meets, the 'Pitta Pitta' people, and paid Council's respects to the elders past and present.

The Mayor also acknowledged past and present service personnel.

It has been noted that the Mayor has reminded all Councillors in regards to registration of interests and declaration of contact with or engagement of lobbyists.

2 Present

Councillors:	Councillor Eric (Rick) Britton
	Councillor Sam Beauchamp
	5
	Councillor Jack Neilson (via teleconference)
	Councillor Jan Norton
Officers:	Ms Lynn Moore (Chief Executive Officer)
Officers:	
Officers:	Councillor Tim Edgar Councillor Jack Neilson (via teleconference)

3 Apologies / Leave of Absence

There were no apologies or leaves of absence for this meeting.

4 Declaration of Interests

There were no declarations of interest relevant to reports at this meeting.

5 Mayoral Minutes

There were no Mayoral Minutes to be noted at this meeting.

6 Notice of Motion

There were no notices of motions to be noted at this meeting.

7 Request to Address Council in a Public Forum

There were no requests to address the Council.

8 Confirmation of Minutes from Previous Meetings

Moved: Cr Norton

Seconded: Cr Beauchamp

That the minutes of the Ordinary Meeting held on 17th June 2022 be accepted.

Resolution No.: 2022/07.1

Carried

9 Reports

9.1 Works and Operations

TITLE:	Engineering Service Report – Newsbrief for June 2022	DOC REF: 9.1.1
PURPOSE: To inform Count	cil on the progress of various items through an informa	tion update.

Moved: Cr Beauchamp Seconded: Cr Britton

That the Engineering Services Report – Newsbrief for June 2022 be noted.

Resolution No.: 2022/07.2 Carried

TITLE:	Foreman Road Maintenance and Utility Services	DOC REF:
	Report June 2022	9.1.2

PURPOSE:

To inform Council of the current utilisation and activities of the Town Department during the month of June 2022.

Moved: Cr Norton Seconded: Cr Neilson

That Council receive the Foreman, Road Maintenance and Utility Services June 2022 Report for information.

Resolution No.: 2022/07.3

Carried

TITLE:Foreman Roads Maintenance and Construction
Report June 2022DOC REF:
9.1.3

PURPOSE:

To inform Council of the current utilisation and activities of the Works Department in line with the Boulia works program.

Moved: Cr Britton <u>Seconded:</u> Cr Beauchamp

That Council receive the Foreman Roads Maintenance and Construction June 2022 Report for information.

Resolution No.: 2022/07.4

Carried

TITLE:	NDRRA Flood Damage Works Department June 2022 Report	DOC REF: 9.1.4
PURPOSE:		

To inform Council of the current utilisation and activities of the Flood Damage Program.

Moved: Cr Neilson

Seconded: Cr Edgar

That the NDRRA Flood Damage Works Department June 2022 Report be received for information.

Resolution No.: 2022/07.5 Carried

During discussion on the content of the Rural Lands Protection Officer's Report, Councillors considered future stock route funding.

Moved: Cr Britton Seconded: Cr Beauchamp

Council recommend that no future funding is applied for the stock route due to a lack of stock travelling through the Boulia Shire. It is felt that the funding should be redirected to stock routes being used in other regions.

Resolution No.: 2022/07.6 Carried

3

TITLE:	Rural Lands Protection Officer June 2022 Report	DOC REF:
	Rurai Lanus Frotection Onicer Julie 2022 Report	9.1.5

PURPOSE:

To advise Council of current activities relating to weed management, pest control, animal management and stock routes.

Moved: Cr Norton Seconded: Cr Britton

That the Rural Lands Protection Officers Report for June 2022 be received for information.

Carried

Resolution No.: 2022/07.7

9.2 Office of the Chief Executive

TITLE:	Chief Executives Report for June 2022	DOC REF: 9.2.1
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PURPOSE:

To advise Council of relevant activities undertaken through the office of the CEO.

In addition to the Chief Executives Report for June 2022, the CEO presented to Council an update on the Action List.

Moved: Cr Britton Se

Seconded: Cr Edgar

1. That the CEO June 2022 report be received for information.

2. That the update on the Action List be received for information.

Resolution No.: 2022/07.8

Carried

TITLE: Expression of Interest - Old Butchers' Shop Lease	DOC REF: 9.2.2
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PURPOSE:

The opportunity for a fledgling business to obtain commercial premises in Boulia is very limited. The Council wishes to investigate the appetite for an individual or group to lease the 'Old Butchers Shop' for a period of three years. The building is very small and was previously used as a retail outlet for photography and as a hairdressing facility. The block has a reasonable amount of land behind the shop which could be used to erect storage etc.

Moved: Cr Britton Seconded: Cr Norton

That Council advertise the Expression of Interest (EOI) for the lease of the Old Butchers shop for a period of 3 years with EOI closing on 31st August 2022.

Resolution No.: 2022/07.9

Carried

TITLE:	Delegation to CEO and CEO to staff 2022	DOC REF:
IIILE:	Delegation to CEO and CEO to staff 2022	923

PURPOSE:

Council as a Local Authority is required to undertake a wide range of powers and functions that are prescribed in legislation and necessary for the good governance of the Shire. Council is required to determine the functions of a Local Authority that are to be delegated to the CEO and to review those delegations on an annual basis.

<u>Moved:</u> Cr Edgar <u>Seconded:</u> Cr Britton

- 1. That all the powers referred to in the document entitled "Register of Delegations Council to CEO" attached to this report are hereby delegated by Council to the Chief Executive Officer of Council pursuant to section 257 of the Local Government Act 2009.
- 2. That Council note in the Register of Delegations current delegations from the CEO to other staff and contractors.
- 3. That the delegation to Remote Mechanical be revoked as at 12th August 2022
- 4. That all previous delegations be updated to reflect the changes, accepted by delegates and then published on the website

Resolution No.: 2022/07.10

Carried

Mrs Sloman entered the meeting at 10.41 am.

TITLE:	Operational Plan 2022-2023 to be adopted	DOC REF: 9.2.4

PURPOSE:

The Operational Plan from 1st July 2022 to 30th June 2022 has been prepared and is supported by the 2022-2023 budget. It reflects Council's objectives in relation to the Corporate Plan 2020-2024 and progress towards goals Council aims to achieve.

Moved: Cr Britton

Seconded: Cr Edgar

- 1. That Council adopt the proposed 2022-2023 Operational Plan.
- 2. That the report be displayed on the Council website.
- 3. That the actions and deliverables from 2022-2023 Operational Plan be reported to Council on a quarterly basis as per the Local Government Regulation 2012.

<u>Carr</u>ied

Resolution No.: 2022/07.11

TITLE: Workplace Health and Safety - WHSA / RRTW June 2022 Report 9.2.5

PURPOSE:

To inform Council of progressions and or issues of concern regarding WH&S.

Moved: Cr Britton

That Council receive the Workplace Health and Safety - WHSA / RRTW June 2022 Report for information.

Carried

Seconded: Cr Beauchamp

Resolution No.: 2022/07.12

The meeting was adjourned for morning tea at 10.47 am.

Mr Agwan left the meeting at 10.47 am. The meeting resumed at 11.19 am.

9.3 Corporate Services

TITLE:	Director of Corporate Services June 2022 Report	DOC REF: 9.3.1				
PURPOSE: To advise Council of the activities of the Director of Corporate Services.						
Moved: Cr Bea	auchamp <u>Seconded:</u> Cr Norton					
That the Director	of Corporate Services June 2022 Report be received	for information.				
Resolution No.:	<u>2022/07.13</u> <u>Carried</u>					
TITLE:	Asset Management Plan and Strategy Report	DOC REF: 9.3.2				
	ouncil the Buildings and Structures Asset Management for Council Assets financially and strategically.	t Plan to assist with the				
<u>Moved:</u> Cr Bri	tton <u>Seconded:</u> Cr Edgar					
	dorse the Building and Structures Asset Management asset Management Strategy.	Plan dated April 2021				
Resolution No.: 2022/07.14 Carried						
TITLE:	Audit & Risk Management Committee Report	DOC REF: 9.3.3				
PURPOSE: To present Council with the Audit and Risk Management Meeting Minutes held on 29 June 2022.						
<u>Moved:</u> Cr Nei	Ison <u>Seconded:</u> Cr Britton					
That the Director of Corporate Services Audit Report for June 2022 be received for information.						
<u>Resolution No.: 2022/07.15</u> <u>Carried</u>						
TITLE:	Finance Manager June 2022 Report	DOC REF: 9.3.4				
PURPOSE: Financial Summ	ary as at 30 th June 2022.					

<u>Moved:</u>	Cr Britton	<u>Seconded:</u>	Cr Beauchamp
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That the Finance Managers Report for June 2022 be received for information.

Carried

Resolution No.: 2022/07.16

9.4 Community Services

TITLE:	Comm	unity Services r	eport for June	DOC REF: 9.4.1
PURPOSE: To provide C development		ate of the activit	ies associated with Co	ouncils' community
<u>Moved:</u> Cr	Neilson	Seconded:	Cr Britton	
That the Com	munity Services Re	port for June 20	022 be received for info	ormation.
<u>Resolution N</u>	o.: 2022/07.17	<u>Carriec</u>	<u>ı</u>	
TITLE:	Min Min Encou	nter & Boulia H – June 202	eritage Centre Report 22	DOC REF: 9.4.2
	the day-to-day ope rrounding region.	rations of the N	lin Min Encounter and	to promote tourism in the
<u>Moved:</u> Cr	Britton	Seconded:	Cr Neilson	
That the Min information.	Min Encounter & E	Boulia Heritage	Centre Report – June	2022 be received for
<u>Resolution N</u>	<u>o.: 2022/07.18</u>	<u>Carriec</u>	!	
pm.	vas adjourned for lu resumed at 1.12 pm		ulia Shire Council Budg	get Meeting at 12.06
<u>Moved:</u> Cr	Britton	Seconded:	Cr Edgar	
That the Cour	ncil adopt the propos	sed 2022/2023	Budget, operational an	d capital.
<u>Resolution N</u>	o.: 2022/07.19	<u>Carriec</u>	<u>!</u>	
10 Late Re	ports			

No late reports were presented to Council.

11 Closed Session

No closed session reports were presented to Council.

12 General Business

There was no general business to be noted at this meeting.

13 Meeting Closure

The Mayor closed the meeting at 1.16 pm.

14 Confirmed

Minutes to be confirmed at the next Ordinary Meeting of Council.



Present

- Councillors: Councillor Eric (Rick) Britton Councillor Sam Beauchamp Councillor Tim Edgar Councillor Jack Neilson (via teleconference) Councillor Jan Norton
- Officers: Ms Lynn Moore (Chief Executive Officer) Mrs Kaylene Sloman (Director of Corporate Services) Mrs Nicole Tonkies (Executive Assistant)

The Budget Meeting was opened at 12.31 pm.

2022/B7.1 Revenue Statement

Moved: Councillor Edgar Seconded: Councillor Neilson That in accordance with Section 169(2)(b) of the *Local Government Regulation 2012*, the 2022/2023 Boulia Shire Revenue Statement be hereby adopted.

2022/B7.2 Revenue Policy

Moved: Councillor Beauchamp

Seconded: Councillor Norton

That in accordance with Section 169(2)(c) of the *Local Government Regulation 2012*, the 2022/2023 Boulia Shire Council Revenue Policy - Policy 109 Revenue – 2022/23 be hereby adopted.

2022/B7.3 Long Term Financial Forecast

Moved: Councillor Britton

Seconded: Councillor Neilson

That in accordance with Section 169(2)(a) of the *Local Government Regulation 2012*, the 2022/2023 Boulia Shire Council Long Term Financial Forecast - 2022/23 be hereby adopted.

2022/B7.4 Differential General Rate Categories

Moved: Councillor Edgar

Seconded: Councillor Beauchamp

That in accordance with section 81 of the *Local Government Regulation 2012*, the categories in to which rateable land is categorised, and the description of those categories for the 2022/2023 financial year be as set out in the first table appearing in Council's Revenue Statement 2022/2023.

2022/B7.5 Identification

Moved: Councillor Edgar

Seconded: Councillor Britton

That in accordance with section 257 of the *Local Government Act 2009*, Council delegates to the Chief Executive Officer the power, contained in subsections (4) and (5) of section 81 of the *Local Government Regulation 2012*, to identify the rating category to which each parcel of rateable land belongs.

2022/B7.6 Differential General Rates and Minimum General Rates

Moved: Councillor Beauchamp

Seconded: Councillor Edgar

That in accordance with section 94 of the *Local Government Act 2009* and sections 80 and 77 of the *Local Government Regulation 2012*, the differential general rates, and minimum general rates, for the 2022/2023 financial year be as set out in the first table appearing in Council's Revenue Statement 2022/2023.

Utility Charges:

2022/B7.7 Cleansing

Moved: Councillor Britton

Seconded: Councillor Edgar

That in accordance with section 94 of the *Local Government Act 2009* and section 99 of the *Local Government Regulation 2012*, Council resolves to levy a cleansing utility charges, as further detailed in Council's Revenue Statement 2022/2023.

The cleansing utility charges shall be:

\$379.00 per annum for Residential occupied premises (collected once per week)

\$195.00 per annum for Additional Bin service at Residential occupied premises (collected once per week)

\$1,227.00 per annum for Commercial Bin Service (collected three times per week 2 bins)

Where a service is provided for only part of the year cleansing charges will be levied on a pro rata time basis.

Charges for the collection of industrial and bulk waste will be based on type of waste, volume and frequency of collection. Charges will be determined on a cost recovery basis as required.

2022/B7.8 Waste Management

Moved: Councillor Edgar

Seconded: Councillor Neilson

That in accordance with section 94 of the *Local Government Act 2009* and section 99 of the *Local Government Regulation 2012*, Council resolves to levy a waste management utility charge, as further detailed in Council's Revenue Statement 2022/2023.

The waste management utility charge shall be:

\$90.00 per annum for all unoccupied/vacant land in townships and all rural properties within a 30 kilometres radius of the townships of Boulia and Urandangi.

2022/B7.9 Sewerage

Moved: Councillor Beauchamp

Seconded: Councillor Edgar

That in accordance with section 94 of the *Local Government Act 2009* and section 99 of the *Local Government Regulation 2012,* sewerage utility charges for the 2022/2023 year are made and will be levied for the purposes of providing for the removal of refuse from all occupied premises (domestic and commercial), as further detailed in Council's Revenue Statement 2022/2023.

The sewerage utility charge (connected) shall be \$482.00 per annum.

The sewerage utility charge (not connected) shall be \$194.00 per annum.

Commercial properties shall be charged based on a comparison to a standard house block, dependant on its size, use and impact on these services.

2022/B7.10 Boulia and Urandangi Water Schemes

Moved: Councillor Britton

Seconded: Councillor Norton

That in accordance with section 94 of the *Local Government Act 2009* and section 99 of the *Local Government Regulation 2012*, Boulia Shire Council hereby levies Water Utility Charges for the Financial Year 2022/2023, as further detailed in Council's Revenue Statement 2022/2023.

The water utility charge shall be \$683.00 per annum.

The vacant land water utility charge shall be \$493.00 per annum.

Commercial properties shall be charged based on a comparison to a standard house block, dependant on its size, use and impact on these services.

Separate Charge:

2022/B7.11 Environmental

Moved: Councillor Neilson

Seconded: Councillor Beauchamp

That in accordance with section 94 of the *Local Government Act 2009* and section 103 of the *Local Government Regulation 2012*, Council resolves to levy an environmental separate charge, as further detailed in Council's Revenue Statement 2022/2023.

The environmental separate charge shall be:

\$50.00 per annum for all properties in the Boulia Shire.

2022/B7.12 Levy and Payment

Moved: Councillor Norton

Seconded: Councillor Britton

That in accordance with section 107 of the *Local Government Regulation 2012* and section 114 of the *Fire and Emergency Services Act 1990*, Council's rates and charges, and the State Government's Emergency Management, Fire and Rescue Levy be levied:

• for half year 1 July 2022 to 31 December 2022 - in August/September 2022; and

• for the half year 1 January 2023 to 30 June 2023 – in February/March 2023.

Pursuant to section 118 of the *Local Government Regulation 2012*, that Council's rates and charges, and the State Government's Emergency Management, Fire and Rescue Levy, be paid within 30 clear days of the date of the issue of the rate notice.

2022/B7.13 Interest

Moved: Councillor Beauchamp

Seconded: Councillor Edgar

That in accordance with section 133 of the *Local Government Regulation 2012* a charge of 8.17 percent compounding interest calculated on daily rests be hereby made and levied on rates and charges that are 30 days overdue starting on 1st July 2022.

2022/B7.14 Discount

Moved: Councillor Britton

Seconded: Councillor Norton

That in accordance with section 130 of the *Local Government Regulation 2012*, a discount of 6% be allowed for all current Council residential rates & charges (excluding fire levy) if paid within 30 days of issue, and that such discount be calculated as a percentage of the gross rate/charges levied, and only be granted if all current and outstanding rates have been paid in full.

2022/B7.15 Council Pensioner Rate Remission

Moved: Councillor Norton

Seconded: Councillor Beauchamp

That in accordance with sections 121 & 122 of the *Local Government Regulation 2012*, Council will not charge general rates to pensioners who reside in their own premises within the townships of Boulia and Urandangi and that Council offers a 30% subsidy on all services (excepting the fire levy) to pensioners who reside in their own premises within the townships of Boulia and Urandangi. This subsidy is in addition to the 20% subsidy offered by the State Government with both subsidies capped at \$180.00 per annum each.

2022/B7.16 Fees and Charges

Moved: Councillor Neilson

Seconded: Councillor Britton

That in accordance with section 97 of the *Local Government Act 2009*, the 2022/2023 Fees and Charges as presented in the Boulia Shire Council Budget Papers 2022/2023 be hereby adopted.

2022/B7.17 Annual Operational Plan 2022/2023

Moved: Councillor Edgar

Seconded: Councillor Beauchamp

That in accordance with section 174 of the *Local Government Regulation 2012*, the Annual Operational Plan for the year ended 30th June 2023 as presented in the Boulia Shire Council Budget Papers 2022/2023 be hereby adopted.

2022/B7.18 Statement of Estimated Financial Position

Moved: Councillor Britton

Seconded: Councillor Norton

That in accordance with section 205 of the *Local Government Regulation 2012*, the statement of the financial operations and financial position of the Council in respect of the 2021/2022 financial year ("the Statement of Estimated Financial Position"), as presented in the Boulia Shire Council Budget Papers 2022/2023, be received and its contents noted.

2022/B7.19 Budget Adoption

Moved: Councillor Britton

Seconded: Councillor Neilson

That in accordance with sections 169 and 170 of the *Local Government Regulation 2012*, Council's Budget for the 2022/2023 financial year, incorporating:

- i. The statements of financial position;
- ii. The statements of cash flow;
- iii. The statements of income and expenditure;
- iv. The statements of changes in equity;
- v. The long-term financial forecast;
- vi. The revenue statement;
- vii. The revenue policy;
- viii. The Procurement policy (policy 101), Debt policy (policy 107), Internal Audit Policy 2022/23 (policy 110), Investment Policy 2022/2023 (Policy 119), Environmental Levy policy (policy 162), Fraud and Corruption Control policy (policy 133), Community Facilities Hire policy 22/23 (policy 145)
- ix. The relevant measures of financial sustainability; and
- x. The total value of the change, expressed as a percentage, in the rates and utility charges levied for the financial year compared with the rates and utility charges levied in the previous budget,

as presented in the Boulia Shire Council Budget Papers 2022/2023, be adopted.

The Budget Meeting was closed at 1.12 pm.

9 Reports

9.1 Works and Operations

TITLE:	DOC REF: 9.1.1				
REPORT BY:	Stuart Bourne GBA - Senior Civil Engineer	DATE: 17/08/2022			
Key Priority 2: E 2.3: Well planne	PLAN REFERENCE: uilt Environment d - land, open spaces and assets and implement a robust Asset Management Strategy to management	o support effective			
3.2: Advocate for	conomic Development or the region through regional networks and support the development of the Outback Highway	ý			
4.2: Resilient ma 4.2.1: Implement	latural Environment anagement plans which support the community in time t initiatives for flood responses and to plan, prepare, r from disasters for the communities of our region				
RISK MANAGE	MENT: ort only - not applicable.				
PURPOSE:	cil on the progress of various items through an informa	ation update.			
CONTENT: 1. Visits to the S	Shire				
18 th July	Richard Lewis – Dajarra Prime				
19 th July Stu Bourne – catch up and progress meetings					
19 th July	eta Bearrie etaterrap arra pregrece meetinge				
19 th July 21 st – 24 th July		ue			

This event will be for Emergent works and REPA. Data collection complete. Submission has been approved by QRA for a total value of \$2,445,193.96.

Activated for the 'Northern and Central Western Queensland Rainfall and Flooding event 21 April – 12 May 2022'.

This event will be for Emergency works and REPA. Data collection is complete. REPA works submission being re-assessed.

3. Other

Donohue Highway: Outback Way Funding Package 3 There is 76.1 km left to seal which is about 30% (locations left are Lake Wanditti and Pituri to Kellys Ck and 2.7km near the emergency airstrip). Design and CH clearance is complete for Stage 7 and 8.

4. Industrial Subdivision

Earth works to be finalised up to finished level. Works awarded to KABZ Plumbing & Quality Electrical. Procurement of materials has commenced.

5. DTMR 20D Flood Damage and Dump Road Access

Prime took place on the 3rd of December, initial seal completed December. Final seal pushed back to October due cool weather.

CONSULTATION:

Nil - information update only

GOVERNANCE IMPLICATIONS:

All programmed works allocated within budget guidelines and/or new grant allocation

RECOMMENDATION:

That the Engineering Services Report – Newsbrief for July 2022 be noted.

ATTACHMENTS:

1. Copy of Flood Damage Events - Detailed Summary (ID 431040) [9.1.1.1 - 1 page]

Reviewed by Director of Works and Operations	Mr Ajay Agwan
Approved by Chief Executive Officer	Ms Lynn Moore

Boulia Shire Council

Flood Damage Events - Detailed Summary (01/08/2022)

QRA Event Code	Activation	Туре	Submitted Value(Inc PM,Esc and Cont)	Approved Submission Value (Inc PM,Esc and Cont)	Final Expenditure (Acquittal)	Comments
BoSC.23.18	March. 2018	REPA	\$ 7,200,421.00	\$ 3,994,189.65	\$ 2,811,273.65	Works Completed. Acquittal Completed
BoSC.0006.1819G.REC	March. 2019	REPA	\$ 14,706,416.51	\$ 14,231,596.59		Works Completed. Acquittal 80% complete
BoSC.0011.1920E.EWK	Jan/Feb 2020	Emergency Works	\$ 494,438.07	\$ 494,154.58	\$ 494,438.07	Approved/ Works Complete Acquittal 80% complete
BoSC.0008.1920.REC	Jan/Feb 2020	REPA	\$ 450,999.46	\$ 450,999.46		Approved - Donohue only, works completed - pending acquittal
Central, South and	Nov - Dec 2021	REPA		Superseeded		
Western Qld Rainfall and Flooding 10 Nov - 3 Dec 2021	Nov - Dec 2021	Emergency Works	\$ 262,330.61			Emergent works submission completed, REPA submission to be superseeded by Jan 22 event.
Western Qld Low	Jan-22	REPA	\$ 2,514,057.71	\$ 2,445,193.96		Approved
Pressure Trough 19 Jan - 4th Feb 2022	Jan-22	Emergency Works	\$ 507,127.18			Emergent works submitted into MARS but not yet lodged
Northern and Central	Apr-22	REPA	\$ 1,707,805.03			REPA submission getting reassessed
Western Qld Rainfall and Flooding event 21 April - 12 May 2022	Apr-22	Emergency Works	\$395,872.14			Emergent works underway Emergent works submission submitted into MARs but not yet lodged

TITLE:	Foreman Road Maintenance and Utility Services	DOC REF:
	Report July 2022	9.1.2

REPORT	Ron Callope	DATE:
BY:	Road Maintenance & Utility Services Foreman	17/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 6: Lifestyle and Community

6.1: Facilitate opportunities for community development

6.1.3: Maintain a high quality of life by providing facilities and resources that encourage a secure, interactive and progressive community lifestyle

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

To inform Council of the current utilisation and activities of the Town Department during the month of July 2022.

CONTENT:

Race Course:

Arena and grounds	General	maintenance	of	the	grounds	has	continued	by	the
	caretaker.								
	Council has been working alongside Workcamp to clean and tidy								
	up the grounds after the recent Camel Races Event.								

Town water testing and Depot maintenance:

Chlorine level	Chlorine testing has been conducted on a weekly basis with
testing	satisfactory levels maintained both in Boulia and Urandangi.

Parks and Gardens:

Council, Min Min Encounter, ANZAC and Airport gardens	All garden areas are continuing to be worked on (watering, weeding etc.) to ensure they are kept in good order. With the tourist season upon us, we are working hard to ensure the town is consistently looking its best.
Mowing/Whipper Snipping	Our crew was kept busy with mowing and whipper snipping being completed in the following areas on these days throughout July 2022: 5 th July - Fire Station 7 th July – Sports Centre 20 th July – Main Office, Fire Station and School Safety Park 22 nd July – Robinson Park, Post Office

Town Entrances:

Three Mile	The public have been keeping the area in a tidy condition.
Campground	

RMPC/Works crew:

RMPC Crew have been completing concrete work for Cloncurry Culverts alongside the Roads Construction Crew.

Installed Floodway signs and guide posts for the side track at Dajarra Widening.

The replacement of a Winton Road Grid is ongoing.

The RMPC Program has been delayed from TMR due to ongoing works on the Georgina Bridge and Chinaman Creek, however is scheduled to commence next week.

The RMPC Crew have also supplied concrete to contractors within town, Cravens Peak

Station and some construction works.			
Urandangi:			
Urandangi	Regular Council services continued over the month of July (mowing, whipper snipping, rubbish collection etc.). Money for a town clean up in Urandangi has been approved, this is currently in the process of being organised.		
	Willie Doyle is also in charge of cleaning and rubbish collection at the new rest area on Dajarra/Mount Isa Road – servicing will remain two days a week until tourist season decreases.		

Water and Sewerage:

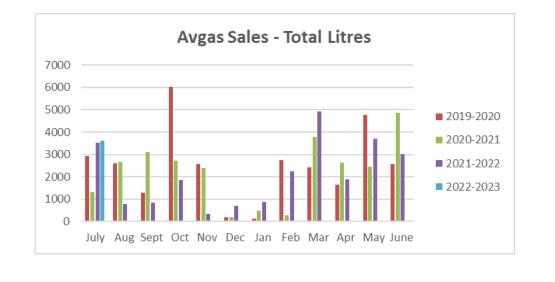
Boulia Township	
Call outs – water	Nil
Call outs – sewer	Nil
Broken mains	Nil

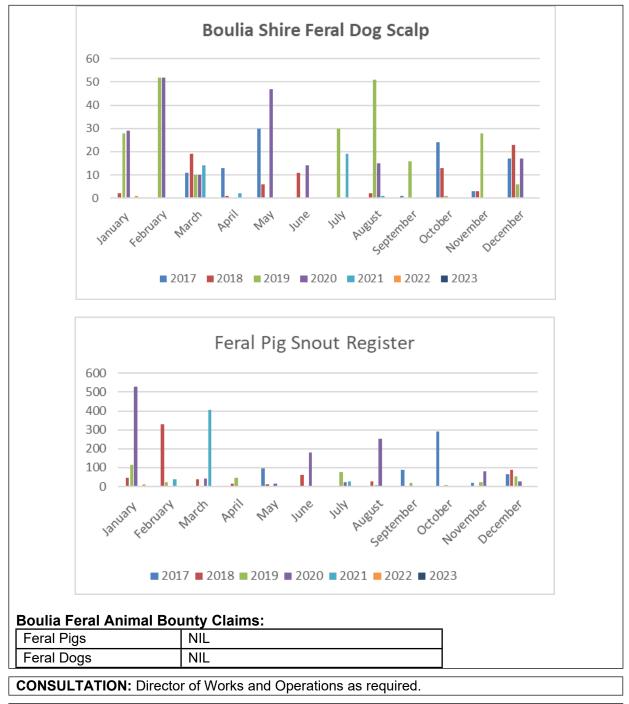
Urandangi Township

Call outs – water	Almost Daily, Still waiting for new control box, everything should be back online when it arrives.
Call outs – sewer	Nil
Broken mains	Nil

Boulia Airport activity:

Number of call outs: RFDS / Lifeflight	Nil
Rescue	
Avgas / Jet A1 Refuelling	For JUL 2022 – 28 self-fuelled through Compac.





GOVERNANCE IMPLICATIONS: All work completed within budget allocations.

RECOMMENDATION:

That Council receive the Foreman, Road Maintenance and Utility Services July 2022 Report for information.

ATTACHMENTS: Nil

Reviewed by Director of Works and Operations	Mr Ajay Agwan
Approved by Chief Executive Officer	Ms Lynn Moore

TITLE:	Foreman Roads Maintenance and Construction	DOC REF:
	Report July 2022	9.1.3

REPORT	Jimmy Newman	DATE:
BY:	Roads and Construction Foreman	17/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 2: Built Environment

2.1: Fit for purpose - roads, airport infrastructure

2.1.1: Develop, manage and maintain Council controlled roads and airport infrastructure to sustain and improve connectivity and safety

2.1.2: Deliver quality outcomes on all roads (Shire and State) within quality assurance guidelines

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

To inform Council of the current utilisation and activities of the Works Department in line with the Boulia works program.

CONTENT:



Current and upcoming projects are as follows:

- Dajarra Widening Stabilisation is ongoing and 4km of sub grade has been completed. Waiting on test results before commencing base course – Passed. Completed 4km of the first seal on this section.
- Dajarra Widening Currently working on the culvert section.
- Dajarra Widening Starting section 3, commencing work next week.
- Water supply at Selwyn Connection Road is sufficient for current needs.
- Cloncurry culvert section Ch 122 completed side track. Returning when culverts have been placed to back fill and prep for bitumen works should be completed by the end of June. This job is completed.

CONSULTATION: Director of Works and Operations as required.

GOVERNANCE IMPLICATIONS:

All work completed within guidelines and budget allocations.

RECOMMENDATION:

That Council receive the Foreman Roads Maintenance and Construction July 2022 Report for information.

ATTACHMENTS: Nil

Reviewed by Director of Works and Operations	Mr Ajay Agwan
Approved by Chief Executive Officer	Ms Lynn Moore

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NDRRA Flood Damage Works Department July 2022 **DOC REF:**

TITLE:	NDRRA Flood Damage Works Department July 2022DOC REF:Report9.1.4		
REPORT BY:	Alan Pilsworth Consultant Works Overseer	DATE: 17/08/2022	
Key Priority 2: Bu 2.1: Fit for purpos 2.1.1: Develop, m and improve conn Key Priority 4: Na 4.2: Resilient mar	e - roads, airport infrastructure anage and maintain Council controlled roads and ectivity and safety	nes of crisis	
RISK MANAGEM	easters for the communities of our region ENT: t only - not applicable.		
PURPOSE:	of the current utilisation and activities of the Floor	Damage Program.	
 CONTENT: Jan/February 2022 Flood Damage Event (FDRES) Coorabulka Road, Harris Crew (A) 85% complete, tipping gravel now this road should be completed by 6/08/22 (August). Elrose Road, Harris Crew (B) 95% complete still have some minor works for drainage to be done, will be complete by end of August. Donohue Highway, Mixed Crew, Bilby, True Blue, Hindom Contractors, Grading works are complete still require Harris Group to remove silt from various Floodways/causeways. This road will be complete by the end of August. Linda Downs Link Road 100% complete. Linda Downs Road, Smith Mixed Crew mobilised plant equipment to start work on the 2/08/2022. Springvale Road, Harris Group have mobilised their camp to this location in preparation for starting work Jan/Feb FD Event within the next five days. 			
South Urandangi Road, Possible Betterment Funding (\$1.600,000.00) Flood Damage Management spoke with QRA about possible funding for Concrete Causeways on this road and after discussions with them it was agreed we should proceed with our submission for various sites that have been identified by us and would benefit having concrete structure across the rivers/creeks. FD Staff visited various sites last weekend and surveyed/pegged out sites we consider need improvement. We are currently finalising estimates for these works and this should be complete by the end of this week for submission.			
CONSULTATION: GBA as project officers on NDRRA Flood damage work.			
GOVERNANCE IMPLICATIONS: All work completed within NDRRA guidelines and budget allocations.			
RECOMMENDATION : That the NDRRA Flood Damage Works Department July 2022 Report be received for information.			
ATTACHMENTS	Nil		
·	ctor of Works and Operations	Mr Ajay Agwan	
	f Executive Officer	Ms Lynn Moore	

Rural Lands Protection Officer July 2022 Report

DOC REF: 9.1.5

REPORT	GRAHAM SMERDON	DATE:
BY:	Rural Lands Protection Officer	04/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 4: Natural Environment

4.3: Sustainable practises are in place to be a good caretaker of our natural resources

4.3.1: Caretake environmental impact areas of pests, weeds, water resources, disasters and natural resources

4.3.2: Ensure all activities conducted by Council meet with environmental guidelines and are sustainable

4.3.3: Apply practical water conservation practices that ensure that the town retains a green look and feel

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

To advise Council of current activities relating to weed management, pest control, animal management and stock routes.

CONTENT:

RLPO:

Doing weed spraying checking feed along some of the stock route and animal control in town.

TOWN COMMON:

Marital needed for the stock baulk has been ordered, there will be a bit of a wait for some of it as the supplier is also waiting for some of the parts to arrive. Once we have everything we will go ahead and install it.

PONY/CAMEL & RODEO PADDOCKS:

The EOI for the short-term lease of the Rodeo Paddock has been advertised with all EOI to be in by 5th of September 2022.

DOMESTIC ANIMAL CONTROL:

There was 1 feral cat trapped by a resident, I then humanely destroyed it. There were 3 dogs impounded, when no one came forward to claim or rehome any of these dogs I than had to humanely destroy them.

CWRPM (TECHGROUP):

There was a combined group weed spraying for this month that had to be put on hold till later this year as there was some rain in the area were the weed spraying was to be done. There is a teleconference meeting to be held in the second week of August.

WEED SPRAYING SHIRE ROADS:

There has been no weed spraying done this month, will keep a look out and will spray when needed.

RMPC:

I did some weed spraying along the Boulia to Mt Isa Rd from Ardmore boundary to Mount Guide boundary, spraying weeds in the table drains and floodways.

GRAVEL/BURROW PITS:

With there still being water in some of the pits I will have to wait before I can go back and poison the Parkinsonia growing in those pits.

STOCK ROUTES:

I have had one enquiry about a travel permit from NAPco to drove stock from one of their properties in the NT to Herbert Downs Station. This was put on hold as they were worried that if there was an outbreak of Foot & Mouth Disease that they might have to stop where they are on the stock route and truck in feed as they didn't want to flog the feed out where they had to stop on the stock route.

1080 BAITING:

There was no baiting done this month.

COORIDGEE RESERVE/WIRRILYERNA:

The boundary fence between these two properties has been replaced and a good job was done see attached photos of finished work.

CONSULTATION:

Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

1. That the Rural Lands Protection Officer July 2022 Report be received for information.

ATTACHMENTS:

P 7141340 [9.1.5.1 - 1 page]
 P 7141323 [9.1.5.2 - 1 page]
 P 7141328 [9.1.5.3 - 1 page]
 P 7141346 [9.1.5.4 - 1 page]
 P 7141342 [9.1.5.5 - 1 page]
 P 7141343 [9.1.5.6 - 1 page]

Reviewed by Director of Works and Operations	Mr Ajay Agwan
Approved by Chief Executive Officer	Ms Lynn Moore













9.2 Office of the Chief Executive

TITLE:	Chief Ex	ecutives Report	for July 2022		DOC RI 9.2.1	EF:
REPORT BY:		CEO (Lynn Moor hief Executive Off			DATE: 17/08/2	022
Key Priority 5: 0 5.2: It is clearly	PLAN REFEREN Governance evident in how Co ency and account	ouncil does busir		eporting		
RISK MANAGE	MENT: port only - not app	licable.				
PURPOSE: To advise Coun	cil of relevant act	ivities undertake	n through the	office o	f the CEC).
CONTENT: Fencing o	f Coridgee	Reserve:	Project	comp	pleted	20/7/2022.
Sale of Council	housing - 6 Mull	igan Street Bouli	a: Project con	npleted 2	27/7/2022	2
Butcher Paddoo 28/7.	ck / Corridgee Le	ases: Completed	- Forwarded t	o Lawye	ers for reg	istration
Advert placed or be selected to r	chanic Contracto nline – Facebook, eview any applica found in this round	newspapers whic ants and their inte	h closes on 5 entions and qu			
	Shop – EOI MOU or the MOU / Lea			es 31/8/	/2022 has	s had limited
	n sfer of land – M nas been sent to th		process of tra	nsfer to	begin 28/	7.
Submission con	Donohue Highway – Outback Way Funding - Stage 7 PPR 1 (a/b): Submission completed and forwarded to TMR Barcaldine for review. No changes were necessary, and this submission has now been sent to Canberra for further review before going to the Minister.					
Enderdrill MOU	- part of CPL ya	rd : renewal of leas	se negotiated 2	27/8.		
Certified Agreement renewal in 2023: The process of renewing the certified Agreement involves several meetings with staff and Unions, and we are beginning the preparation of this by having a complete review of all staff wages and allowances prepared by Mead Perry Group as consultants to Council.						
Short Term Agi	Short Term Agistment – Rodeo Paddock: advertised and this will close 5/9/2022.					
Implementation actions from the	t 6 on U4321: Department of Re (IDI) team who e Bularnu Waluw was registered o	are now respons /arra Wangkayuju	ible for the in Iru (BWW) P	mpleme eoples	ntation o [.] Indigenou	f the agreed is Land Use

Freehold Grant of the lots listed at Schedule 2 to be allocated to BWW in freehold under the Land Act 1994. I have raised issues with this request and have not received a response. (There is a public toilet block on the land).

Community Housing review:

Boulia will be participating in a housing reform review instigated by the Western Alliance of Councils. Two Councils have been selected from each "ROC". We will have a representative visit us shortly and the preliminary documents required have been completed.

LGGSP Funding application approved for Staff Housing:

The grant funding offer has been signed and returned. There is some concern regarding the increase in costs and the supply and availability of materials however we are in contact with the funding providers on this matter. Communications have begun with the consultant engineers and our town planner as a Material Change of use for the land will need to be completed. This is a formality and will come to Council in September.

Meetings for Councillors:

Date	Attendees	Location	Reason			
2-5 th August	Rick Britton	Canberra	OHDC meeting -			
			Outback Highway			
23-24 th	Rick Britton, Jack Neilsen,	Birdsville	RAPAD Face to Face			
August	Sam Beauchamp		Strategic meeting			
30-1 st	Rick Britton, Jack Neilsen,	Winton	OHDC Annual			
September	Sam Beauchamp		General Meeting			

Grants applied for

Program	Reason	Amount	Approved/declined
LGGSP	Staff Housing	\$2.1m	Approved
QRRF	Coorabulka/Slashers Crk Rd	\$1.7m	Approved
RRUP	Springvale Rd	\$1.54m	Approved
RCP	Telecommunications (NBN)	\$3.8m	Approved
LRCI	Industrial Estate	\$1.13m	Approved
PPR 1(a/b)	Donohue Highway	\$3.9m	Under review

Positions Vacant:

Office Admin	Genevieve Green	Temp 3 mth
HR/Payroll	Hanny Rooyackers	Commenced 4/8
Exec Assist	Karen Haer	To Comm 29/8
Mechanic	To be advised	Closes 5/8
Tourism Officer	To be advised	29 th August

CONSULTATION: Nil

GOVERNANCE IMPLICATIONS:

- Sale proceeds of Mulligan Street will go to support new LGGSP funding application for the units in Pituri Street.
- Donohue Highway funding package will be included in the 2022-2023 budget.

RECOMMENDATION:

That the CEO July 2022 report be received for information.

ATTACHMENTS: Nil

Chief Executive Officer

Ms Lynn Moore

TITLE:	Action List Update July 2022	DOC REF:	
	Action List Opdate July 2022	9.2.2	

REPORT	Lynn Moore	DATE:
BY:	Chief Executive Officer	17/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 5: Governance

5.2: It is clearly evident in how Council does business

5.2.4: Transparency and accountability through management reporting

RISK MANAGEMENT:

The risk associated with the recommendations of the report have been assessed as Insignificant

(Consequence) and Rare (Likelihood) giving an overall assessment as Low L-1.

PURPOSE:

To present to Council an updated Action List.

CONTENT:

Council maintains an Action List that outlines actions to be taken as a result of a Council resolution or a request for action made by Councillors in between meetings.

Items on the list are updated as progress on each item is made and is presented to Council on a monthly basis for information.

Once an action has been shown as completed it is removed from the list.

CONSULTATION:

Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That Council receive the Action List update for July 2022 for information.

ATTACHMENTS:

1. CEO Action List [**9.2.2.1** - 5 pages]

Reviewed and Approved by Chief Executive Officer Ms Lynn Moore

		Boulia Shire Cour	ncil Action	List
DATE	RESOLUTION	SUGGESTION	RESPONSIBILITY	COMMENTS
		Friday 25 th Septe	ember 2020	
25/09/2020		 Replacement of boundary entry signs to Boulia Shire Winton / Boulia Boulia/ Diamantina Mt Isa/ Boulia NT border (Tobermorey) / Boulia 	DWO	 9-5-2022- Winton/Boulia sign and NT border sign have been ordered. Auzscot will install the WB sign. The other signs -to be discussed with CEO 12-7-22 The design of the welcome signs has been finalised and orders have been placed.
		Friday 26 th Ma	irch 2021	
26/3/2021		Investigate the 'speed advisory signs' (solar) with smiley faces for both the Herbert St and outside the school.	CSM	4/7/22 Purchase orders to be sent for these signs. 31/5/22 This has been listed in the budget for 22-23 08/04/2021 Costs vary from \$9,000-\$10,000 for these signs.
		Friday 18 th Ju	ne 2021	
18/06/2021		Town Common/Golf Club boundary fence – old Golf Club fence to be removed	RUS/ Workcamp	9-5-2022-Workcamp has returned. Will organise.
		Thursday 15 th .	July 2021	
15/07/2021		Investigate purchasing a coffin lowering device Wall for Ashes at the Cemetery 	DWO	 9-5-2022-Waiting on quotes for CLD. Columbarium design is complete and will be installed by end of the month. Auzscot has been given PO for footing and installation. 12-7-22- Coffin Lowering Device has been ordered. ETA 29th Aug 2022. Columbarium has been installed.
Friday 27 Aug	ust 2021			
27/08/2021		Look at creating a bigger passing-pad at the give-way sign and possibility of moving the sign to the Town side.1. Waverley Creek2. Burke River (Boulia)	DWO	 9-6-2022 CEO – discussion with TMR – wider passing lane to be approved. 12-7-2022 We have discussed with TMR and they will approve a variation.
27/08/2021		Business case for recyclable items going to Landfill. Cost of doing nothing vs the Cost of doing something.	DCS	9-5-2022 -We are in the discussion with a consultant to review the waste management facility and suggest possible upgrade.
	·	Friday 24 Septe	mber 2021	
24/09/2021	2021/9.16	Community Drought Support 2021 Funding - To provide Council with an update of the activities associated with Councils' community development activities. That Council arrange for 500 (five hundred) cards to be uploaded with \$200 (two hundred dollars) each.	CSM	 1/8/22 Date has been set to go to Urandangi to distribute, this will be advertised in advance. 21/6/22 time frame for pick up will be extended beyond Dec 2022 Limited response in Boulia. Cards to be distributed in Urandangi next 2 months.
Friday 17 Dec	cember 2021			
17/12/2021		Signage at the Public Toilets at the new Dajarra rest stop not showing correctly	DWO	12-7-2022 Auzscot have been instructed. They were busy in doing other project works. Likely finish in a month's time.

		Boulia Shire Cou	ncil Action	List
DATE 17/12/2021	RESOLUTION	SUGGESTION Recycling: Options Business Plan on containers for change	RESPONSIBILITY CEO / DWO	COMMENTS24/12/2021 CEO: other options are available which will help community; individuals being authorised by council 12 monthly for scavenging rights. (Small Mulcher cost \$15k) (Pallet size \$50k+)- 9-5-2022 to be discussed with CEO12-7-2022 To be discussed with CEO
Friday 21 Janu	uary 2022			
21/01/2022		Review all air-conditioning requirements at Depot and Stores. Min Min	DWO	 9-5-2022 – air-conditioning engineer has been selected to look into the matter. 12-7-2022 Report received. Under investigation, short term and long term solutions have been proposed. An Air-Conditioning Technician needs to be employed now to finalise the issues.
Friday 18 Febr	ruary 2022			
18/02/2022		Sewage pump station is 50 years old and failing, sits under water level, no screening - look at putting in a new pump	DWO	9-5-2022- W4Q funding variation approved. Under design 12-7-2022 Still waiting on design. GBA will submit design in August 2022 for BSC review.
Friday 18 Mar	ch 2022	1 - F - F		
18/03/2022		 Local Laws Enforcement Signage Ensure angle parking signs are erected as well as signs stating where other parking is for oversized vehicles Signs at angle parking with a line through showing caravans / trucks not to park there (eg. Like no smoking signs) Time limits if required eg. No overnight stay Camping areas, signage to be checked Racecourse Reserve signage to be reviewed to ensure local laws are covered Eg. No parking, parking enforcement laws apply 	RLPO DWO	12/7/2022 Some signage erected. Purchase orders have been issued. Designs do include local Pitta Pitta logo.
18/03/2022		Parking spaces at LPO required – angle parking so more cars can park, Wills St as well angle parking. Disabled parking for PO also required	DWO	12-7-2022 Line marking in progress. Should be completed in 2 weeks.
18/03/2022		Chinese Graves, not fenced anymore. To be included in penetration imaging when doing Boulia & Urandangi Cemetery, funding to be put into 22/23 budget.	DWO DCS	12-7-2022 PO is being raised for GPR. One expert Robert Bell was in Boulia. Will take another month to locate the graves.

		Boulia Shire Cou	ncil Action	List
DATE	RESOLUTION	SUGGESTION	RESPONSIBILITY	COMMENTS
				Per 15 th July Ordinary Council Meeting – Councillors would like
				GPR to be done on the Chinese Graves. Budget to be allocated
				for fencing and signage of the area.
18/03/2022		Boulia Winton Road boundary (Shire) the Welcome sign,	DWO	9-5-2022 – Sign is being installed
		TMR removed when widening at Lucknow, not been		12-7-2022 Under progress - sign ordered.
		replaced.		
Friday 22 Apr	il 2022			
22/04/2022		Racecourse – Joseph has photos of concrete under	DWO / Clr Tim	9-5-2022 Spoke to Tim. he will provide the info
		Rodeo Arena. Ajay to follow up. Clr Tim to give map to	Edgar	12-7-2022 Tim has provided the information to Joseph.
		Ajay of work carried out at Racecourse.		
22/04/2022		Racetrack camera box which run the cameras need to	DWO / Clr Sam	9-5-2022 Spoke to Tim. He will look into it.
		be replaced because it switches on and off (might	Beauchamp	12-7-2022 Tim has fixed the Aircon.
		overheat)		
22/04/2022		Freedom Camping Signs with time limit to be put up at:	RLPO	13/7/2022 Signs designed and ordered.
		Racecourse Reserve Camping area, Three Mile Creek,		
		Hamilton Channels & Georgina / Bedourie toilets -:		
		Maximum two-night stay;		
		No open fires – fires only in contained boxes;		
Friday 20 Ma	y 2022			
20/05/2022		Cllr Neilson: Look at agisting Rodeo Paddock. EOI to be	CEO	12/7/2022 This has now gone out to the public – closes 31 st
		released for a six-month period		August.
				9-6-2022 EOI completed – letter to gun club issued for possible
				objections. \$900 + GST pm, March to April. Report to council
				done.
Friday 17 Jun	e 2022			
17/06/2022	2022/05.4	Quality Electrical - to provide a report to DCS regarding	DWO	12-7-2022 So far, no report has been provided.
		the racecourse pump which is clogged / blocked.		
17/06/2022		Welcome signs / entrances need to be revamped –	DWO	12-7-2022 We are investigating the matter. The welcome sign
		buffalo grass, low maintenance plants		changes at Bedourie intersection will have TMR inputs. We
				have ordered few flower plants for Mount Isa welcome sign. I
				will be revamped in coming weeks.
		Front garden area of Min Min Encounter needs to be	DWO	12-7-2022 Investigating to install artificial grass. Negotiations
		beautified.		in progress.
				Per 15 th July Ordinary Council Meeting – budget to be allocated
				for artificial grass in front of the MME.

		Boulia Shire Cour	ncil Action	List
DATE	RESOLUTION	SUGGESTION	RESPONSIBILITY	COMMENTS
17/06/2022		Replace grids at 15 mile / Trial grids to Town Common and reserve	RLPO/ DWO	12-7-2022 Baulk grids have been ordered.
Friday 15 July	2022			
15/07/2022	2022/07.6	Council recommend that no future funding is applied for the stock route due to a lack of stock travelling through the Boulia Shire. It is felt that the funding should be redirected to stock routes being used in other regions. Letter to be sent to CWRPMG advising of motion	CEO	22-7-2022 Letter with Council resolution emailed to RAPAD – CWRPMG.
15/07/2022	2022/07.9	That Council advertise the Expression of Interest (EOI) for the lease of the Old Butchers shop for a period of 3 years with EOI closing on 31st August 2022.	CEO	19-7-2022 Advertising released on email blast, Facebook and Council website. Await closing date.
15/07/2022		Cllr Britton – consider looking at issuing quarterly rates notices once discounting has finished	DCS	3/8/2022 Rates can be paid off at any time – no need to incur extra expenses to Council.
15/7/2022		Woden clock at Heritage complex – Shane McGlinchey - request for it to be returned to Nina McGlinchey (wife)	CEO/Mayor	 3/8/2022 Mayor Rick Britton has investigated the origins of the clock and it is of more sentimental value to Nina McGlinchey than the Council. CEO to Advise Nina it is in order to take possession of the clock and remove the clock from the complex. CSM to advise staff at Heritage Complex of the same.

COUNCILLOR	COUNCILLOR INFORMATION REQUESTS BETWEEN MEETINGS				
DATE	Staff Member	PROJECT – OR ISSUE:	RESPONSE		
18/12/2019		Cllr Beauchamp: Future idea – Drone Park	9-6-2022 Meeting with Droneamics in June. Future of drone flights here.		
			14/10/2020 Still on the burner Sam		
19/6/2020	DWO	Cllr Edgar: Dam/recreational water park (boating etc)	9-6-2022 This project will be moved to the 'visioning' project		
			26/02/2021 Alternative dam location - obtain drone footage to identify potential		
			location. This has been raised several times.		
19/06/2020	Julie/DWO	Cllr Britton: Consider coloured directional signage (e.g.,	26/02/2021 Street signage (i.e., Street names) currently is only on one side of the		
		on street signs) to help show where things are within the	street. Consider both sides in future?		
		town	14/10/2020. Revised street maps with coloured markers on street signs are to be		
		17/08/20 Signage design to stand out and be broader	implemented. This will be delivered in conjunction with the DWO.		
		width			
17/08/2020	CEO/CSM	Cllr Edgar: Consider possibility of installing a walking	1/2/22 Due to COVID health restrictions Work camp unable to proceed with this in		
		track from the Sports Centre to the Rodeo Grounds	near future.		

			7/10/2021 Work Camp interested in developing an indigenous bush tucker walking track from Burke River to the Racecourse Reserve. Will need strong consultation with Pitta Pitta
26/02/2021	CEO/DWO	Cllr Britton: Long Term Business Case/Study to be undertaken regarding artesian bore to support future community growth. E.g where will drilling have to be done? Costs involved?	9-6-2022 Water Engineer to consider the options available for Boulia. 7/12/2021 to be reviewed during the 'visioning project' 20/01/2022
26/02/2021	CEO/DWO	Cllr Beauchamp: Future planning regarding water treatment – will the treatment plant be big enough down the track? Can water be recycled for town watering use/road works use? Considerations to be made in future Corporate Plan.	 28/7/2022 Water treatment plant options have been received. To be considered with regard to future expansion and water quality. 9-6-2022 As per comment above. 07/12/2021 to be reviewed during the 'visioning project' 20/01/2022
27/08/2021	DWO	Cllr Neilson – consider another Bore for Urandangi	07/12/2021 to be reviewed during the 'visioning project' 20/01/2022
27/08/2021	DWO	Cllr Neilson - Cooridgee end of the Town Common – consider adding a tank and trough	07/12/2021 to be reviewed during the 'visioning project' 20/01/2022 and 22-23 budget
26/02/2021	DWO	Cllr Edgar – water at the Rodeo Grounds, consider installing automated sprinkling system	07/12/2021 to be reviewed during the 'visioning project' 20/01/2022 and 22-23 budget
27/08/2021	DWO	Consider extra bins in the main street during the Big Red Bash period and daily collection for these bins	06/7/2022 - Actioned

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Workplace Health and Safety - WHSA / RRTW July 2022 Report

REPORT	Cindy Reimers	DATE:
BY:	WHSA/RRTWC	17/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 5: Governance

5.1: Ensure a high level of governance, accountability and compliance

5.1.1: Councillors and Staff have access to clear guidelines to assist in the delivery of accountabilities

5.1.2: Effective internal and external communication and records management

5.1.3: Adopt an integrated risk management approach

5.1.4: Contractor inductions, licences, tickets, certificates and qualifications are held and maintained reflective of the current contract arrangements. Checked to ensure they are current

5.1.5: Workplace Health and Safety focus

Key Priority 7: Our Team - Our People

7.2: A great place to work

7.2.2: Develop and maintain a positive and future focused culture that demonstrates and supports Council's vision and values

7.2.3: Provide access to external support networks for emotional assistance

7.2.4: Provide a safe, healthy working environment and be proactive in all Work Health Safety matters

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

To inform Council of progressions and or issues of concern regarding WH&S.

CONTENT:

LGW – (TMR Audit requirements)	 Ongoing monitoring with projects to ensure correct and completed WHS paperwork is submitted and identify potential hazards and any documentation requirement shortfalls. Evidentiary documents held in Magiq and Pulse. Audit completed, scored 65.397%, submitted further evidence, awaiting amended Audit report. TMR Traffic Management Registration Scheme due by 31st August
Toolbox talks / Presentations	 Toolbox talks/presentations to Council staff to continue fortnightly. Additional presentation information sessions will be presented to relevant staff from information contained in Queensland Health and WHSQ alerts, vehicle/plant updates, changes in industry compliances and areas identified within the work place. Topics generated from field observations and/or staff feedback (Safe work practices).
Compliance and Education	 Where applicable, provide staff with pertinent information from WHSQ and other safety alert systems. Present WHS actions/issues to ManEx meetings weekly. Ongoing education through toolbox presentations to Council employees.

	 Update registers where applicable - move current paper based register to electronic copies. Develop and generate SOP and SWMS documents as required following identified gaps. Constant monitoring of iAuditor to check on completion of scheduled tasks. Worksite safety inspections conducted regularly to identify and, if necessary, rectify any gaps. Regular random drug and alcohol testing has commenced. 		
Assistance to Staff / Contractors / compliance	 CWO/Flood Damage Foreman tasked to check contractor compliance via iAuditor. Schedule regular alerts and inspections in iAuditor for relevant staff to perform. On-going review of existing WHS documentation/procedures/ registers/inspection schedules to streamline workflow and ensure compliance. Continue to develop iAuditor templates to assist staff with their compliance requirements. 		
Near Misses, Incidents and issues	 Conducted training of new employees in the use of iAuditor. Total iAuditor WHS actions/issues since last Council meeting: Near Miss - 0 Hazards - 0 Damage - 2 Incidents - 0 		
Category	Description	Site	Outcome
Hazards	NIL		
Damage	 Rock through contractor's car window Worker hit bin stand with vehicle 		
Incidents	Nil		
Completed Tasks and / or Achievements Works in Progress	 Face-to-face inductions: 4 Online inductions: 2 Completed LGW Audit. Learning systems and updating tasks for completion. Commence toolbox talks with office staff monthly. Required equipment purchased for batching plant. WHS Safety Performance Report (21-22FY) has been submitted to LGW. Weekly consultation with DWO and supervisors on current and upcoming projects and what is required from a WHS perspective. Regularly monitor the Boulia Shire Council Hazard Risk Register and update as required. Currently overseeing works to bring the batching plant up to WHS compliance, i.e., safety rails and addressing access issues. Waiting for materials to arrive for installation. Ongoing monitoring of work site activities to ensure that compliance standard requirements are being met to enable compliance re-certification. 		

WHS Alerts and Updates	 Continue to upload evidentiary documents from iAuditor and hard copy documents into Magiq (our document retention software) and Pulse (linked to WHS Plan) to ensure they are available for regulatory compliance checks. Updating of Drug and Alcohol Policy. Updating and overhauling the Safety Management System from Safe Plan to LGW On-Line Master Suite. Adopt various alerts/updates into regular toolbox talks and training. Review WHSQ website and alert board where relevant. Receive WHS alerts from Workplace Australia.
Identified future work required and/or improvement areas	 Ongoing updating of emergency plans for Council facilities as issues as they arise. Achieving the LGW and TMR compliance standard requirements for compliance re-certification, awaiting second official report from completed audit. Continue to review processes currently in place and update where necessary. Assist staff with training needs. Assist staff and/or contractors with WHS issues where either required or identified. Continue to develop templates in iAuditor to assist staff with meeting compliance requirements.
Training Required	 RAPAD will be conducting an on-site visit to work with trainees. Review opportunities where E-Learning and face-to-face courses are offered to the shire. Consult with Supervisors if competencies or extra training may be required and future toolbox topics.

CONSULTATION: Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That Council receive the Workplace Health and Safety - WHSA / RRTW July 2022 Report for information.

ATTACHMENTS: Nil

Reviewed and Approved by Chief Executive Officer

Ms Lynn Moore

REPORT	Cindy Reimers	DATE:	
BY:	WHSA/RRTWC	{date}	

CORPORATE PLAN REFERENCE:

Key Priority 5. Robust Governance

5.1: Confidence

5.1.1 Manage Council's operations in an effective manner by clearly defining the functions, services, roles and responsibilities of Council

PURPOSE:

Regular review of Council policies ensure that Council maintains an up to date guide for staff to refer to in the day to day management of Council. This report deals with changes to the Drug and Alcohol Policy.

CONTENT:

The Council is required to conduct a review of policies on a regular basis to ensure that they are consistent with changes to regulations, employment conditions and Council's objectives. As Council intends to commence regular random drug and alcohol testing, it is a prudent time to ensure Council's Drug and Alcohol Policy (policy number 114) is in order.

Upon review of the current policy version, it was found that it could be condensed into a more direct and easy to read policy. Attached for Council's review is the suggested new policy version. It is recommended that Council adopt the new policy version as presented.

CONSULTATION: CEO and DWO

GOVERNANCE IMPLICATIONS:

The policies are consistent with the guidelines and legislation as issued.

RECOMMENDATION:

That the Drug and Alcohol Policy, policy 114, as presented be adopted.

ATTACHMENTS:

1. 114 Drug and Alcohol Policy [9.2.4.1 - 14 pages]

Reviewed and Approved by Chief Executive Officer Lynn Moore



BOULIA SHIRE COUNCIL DRUG AND ALCOHOL POLICY

Category:	Policy
Policy Number:	114
Document Version:	4
Obsolete Version:	Version adopted 26 th February 2021
Keyword	Drug and Alcohol, staff
Classification:	
Summary:	Boulia Shire Council recognises that the inappropriate use of alcohol and other drugs can adversely affect workplace safety and performance, and can significantly contribute to absenteeism and reduced morale.
Adoption Date:	15 th July 2021
Resolution:	2021/7.15
Due for Revision:	Every three years or as impacted by legislation
Revision date:	15 th July 2024
Date revoked:	n/a
Related documents:	Drug and Alcohol Procedure Policy 116 – Workplace Health, Safety, Environment and Quality Policy 129 – Councillor Code of Conduct Policy Policy 137 – Employee Assistance Program Policy Policy 146 – Code of Conduct Policy Medication Declaration Form Reasonable Cause Assessment Form
Responsible Section:	Executive
Responsible Officer:	Director of Corporate Services
Legislation:	Australian Standard AS/NZS 4760:2019 Australian Standard AS/NZS 4308:2008 Australian Standard 3547:2019 'Breath alcohol testing devices' Drugs Misuse Act 1986 (QLD) Work Health and Safety Act 2011 Work Health and Safety Regulations 2011

STATEMENT OF INTENT

Boulia Shire Council is committed to ensuring so far as reasonably practicable the good health and safety of every employee, contractor and visitor to the Council's workplaces, to ensuring healthy and safe working conditions, and to the safe operation of all equipment in the workplace. This commitment extends to Council's obligation as an employer under the *Work Health and Safety Act 2011* and *Work Health and Safety Regulations 2011*.

Council, its employees and contractors have a responsibility for the provision of a safe, healthy, cost effective and productive workplace.

Council employees and contractors are required to attend work in a good physical and mental condition so duties are performed in a safe, efficient and productive manner.

Council has adopted a drug and alcohol policy to extend and strengthen the broad based work health and safety programs in place to secure the highest level of health and safety in Council workplaces.

Boulia Shire Council prohibits all employees and contractors, at all levels, from working or conducting Council business with drugs and/or alcohol in their system in excess of the tolerance levels set out in this policy.

An employee or contractor who attends work in an unfit manner is operating outside Council policy and may be subject to counselling and/or disciplinary action (or in relation to contractors possible termination of the contractor's engagement (with or without notice)), depending on the degree of awareness and the severity of the risk to safety.

Information about the Boulia Shire Council Drug and Alcohol Policy is made aware to employees, contractors and volunteers as part of the information conveyed in the Boulia Shire Council Workplace Health and Safety induction process. Copies of this document can be requested at any time through Council's Workplace Health and Safety Advisor or the employee/contractor's Supervisor.

PRINCIPLES

Council is committed to:

- Contributing positively to the health and wellbeing of employees;
- Providing a work environment that is free from the negative impact of drugs and alcohol;
- Maintaining the privacy of employees and contractors and their rights as private citizens.

Council's interests regarding this Policy and its application are restricted to:

- The workplace health and safety, behaviour and performance of Council employees;
- The workplace health and safety and performance of contractors and other employees;
- The health and safety of the general public; and
- The public perception of Council and the conduct of Council business.

SCOPE

This policy applies to all Council employees and contractors when they are engaged in Council work, in Council workplaces and in business hours/hours of work.

Nothing in this policy is intended to create an employment relationship between the Council and its contractors.

RESPONSIBILITY

The Chief Executive Officer shall issue a Procedure to employees and contractors for the implementation of this policy.

Each employee and contractor is responsible for ensuring their own compliance with this policy:

- Each employee and contractor is responsible for ensuring their own safety and the safety of others, and if an employee or contractor feels unsafe working with another person because they suspect that person is affected by drugs or alcohol the employee or contractor must refer the matter to a Supervisor or Manager;
- Employees/contractors must present themselves at work in a condition in which they are able to carry out their duties without risk to themselves or others. This includes ensuring that they are not in an unfit state for any reason, including the adverse effects of alcohol or other drugs;
- Employees/contractors must notify their Supervisor when displaying symptoms at work

Supervisors and Managers are responsible for:

- Monitoring their staff, and investigating situations which may be in breach of this Policy; and
- Taking appropriate steps to deal with the Employee/Contractor if the Supervisor/ Manager:
 - a) Observes an Employee/Contractor using drugs or alcohol or finds evidence of usage; or
 - b) Detects the odour of alcohol on an Employee/Contractor; or
 - c) Suspects an Employee/Contractor is working with drugs and/or alcohol in their system in excess of the tolerance levels set out in this policy (for example through abnormal or erratic behaviour); or
 - d) Learns from a reliable or credible source that the Employee/Contractor has consumed drugs or alcohol in breach of this policy;

The Chief Executive Officer, Directors, Executive Managers and Managers are responsible for ensuring this policy is understood and adhered to by all.

DEFINITIONS

For the purposes of this policy:

Alcohol	means any alcoholic beverage, including but not limited to liqueurs, spirits, wine or beer.
Business Hours and Hours of Work	refer to an Employee or Contractor's ordinary hours of work (for the Boulia Shire Council) and includes time worked on overtime and attending to call-outs or other matters requiring attendance at Council workplaces outside of an Employee or Contractor's ordinary working hours.
Drugs	any mind altering or legally controlled substance unless it is prescribed by a doctor and used in accordance with medical directions. This includes any drugs listed in the <i>Drugs Misuse Act 1986 (QLD)</i> or similar legislation and any drugs listed in the Australian Standard AS/NZS 4308:2008 which prescribes the procedures for the collection and quantitation of drugs of abuse in urine and listed in the Australian Standard AS/NZS 4308:2008 which prescribes the procedures for the collection and quantitation of drugs of abuse in urine and listed in the Australian Standard AS/NZS 4760:2019 which prescribes the procedures for the collection and quantification of drugs of abuse in oral fluids.
	The Council may also include drugs other than those listed in Australian Standards 4308:2008 and 4760:2019 such as those drugs referred to as "designer drugs", including (but not limited to) synthetic cannabinoids and herbal highs, as well as other synthetic drugs such as opioids, hallucinogens, piperazines, stimulants and sedatives in the definition of "drugs".
Employees/Contractors include:	• Employees of the Boulia Shire Council including trainees,

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	 Contractors and subcontractors and their employees when engaged in the provision of services to the Boulia Shire Council,
	• Employees of a labour hire company who have been assigned by the labour hire company to perform work for the Boulia Shire Council,
	 Persons providing services to the Boulia Shire Council on a voluntary basis,
	• Students and other persons attending Boulia Shire Council workplaces on a work experience or student placement basis.
Fitness for Work	Describes the physical or mental condition of a person whereby the person can be reasonably expected to undertake a task without incurring unacceptable risks to the health and safety of themselves or any other person.
Tolerance levels	Boulia Shire Council implements a zero tolerance level for drugs and alcohol.
Workplace	a place where work is carried out for the Boulia Shire Council and includes any place where a worker goes, or is likely to be, while at work. With a 'place' including;
	a) a vehicle, vessel, aircraft or other mobile structure and
	b) any waters and any installation on land, on the bed of any waters or floating on any waters (<i>Work Health and Safety Act 2011</i>).

POLICY

Employees/Contractors are prohibited from:

- a) Working or conducting Council business with drugs and/or alcohol in their system in excess of the tolerance levels set out in this policy;
- b) Using, possessing, distributing or consuming drugs or alcohol on Council property during work time;
- c) Driving a Council vehicle with drugs and/or alcohol in their system in excess of the tolerance levels set out in this policy;
- d) Using or consuming drugs or alcohol at social events and work related functions held during business hours/hours of work, where the Employee/Contractor attending is representing Council.

Employee Assistance

- (a) If an employee thinks he/she has a drug, alcohol, psychological, emotional or other problem (whether or not that is affecting their work) the Council encourages them to ask for help from Human Resources at an early stage (that is, before the problem is the immediate subject of disciplinary action), without fear of reprisal. Discussions will be kept confidential. The Council will try to help the employee resolve the problem, including by referring the employee to appropriate community resources.
- (b) At the Council's sole discretion, it may allow an employee to take unpaid leave to participate in a drug and alcohol rehabilitation or treatment program. Before being authorised to return to work, the employee will be required to be examined by the Council's nominated medical practitioner who will determine the employee's fitness to return to work. The employee may also be required to complete a course of follow-up treatment and return a negative drug and/or alcohol test before being permitted to return to work. The employee's job security after returning to work will depend on his/her work reaching appropriate performance standards and returning negative results on future drug and alcohol tests and doing so within a timeframe considered reasonable by Council.

(c) Council will provide an employee with access to an Employee Assistance Program ('EAP'), through an appropriate EAP provider. This is a confidential service, which is independent from the Council. The EAP offers services such as information, assessment, counselling or referral, to help an employee resolve issues that may be affecting his/her work, such as marital problems, depression, stress, or drug and alcohol dependency. Council encourages employees to use the EAP where they have an issue that needs to be addressed with external assistance.

Attendance at Social Functions with Alcohol

- (a) Council will enforce the Policy strictly not only in the workplace, but also at social events and work related functions held during business hours/hours of work, where the employee/contractor attending is representing the Council.
- (b) Where social functions are scheduled to commence during normal business hours/working hours and where alcohol will be made available at those functions, the relevant manager/s must post an appropriate notice to advise of amended business hours/hours of work of employees of departments attending that function.

Example – "This is to advise that all Boulia Shire Council staff will cease work at 3:00 pm today 24 December 2013 to attend the Staff Christmas Function".

Those employees will then be free to attend the function and consume alcohol in moderation as their attendance will be outside of their business hours/hours of work. Reference should be made to the Code of Conduct for Staff for guidance in relation to behavioural expectations of Council employees when representing Council at social events or work related functions outside of business hours/hours of work.

Medications

The Boulia Shire Council acknowledges that some employees/contractors may have medical reasons which require the need for medication to be taken and that this medication may take the form of prescription medication as prescribed by a legal medical practioner or non-prescription medication lawfully available at a dispensing Pharmacy.

In accordance with the Boulia Shire Council Work Health and Safety Management System, employees/contractors are encouraged to advise their Supervisor of their use of medication at work, where the advice provided with the drug indicates possible drowsiness or effects on personal coordination or performance or which may carry other warnings of possible adverse side-effects which may become evident in the course of the performance of their duties. A Medication Declaration Form is available for employees/contractors to complete should they chose to do so.

A declaration of medication being used by the employee/contractor will enable the Supervisor/Workplace Health and Safety Advisor (WHSA) to assess the work tasks the employee/contractor is to undertake and their capability to safely perform those tasks whilst taking the prescribed medications and take any steps or precautions necessary to ensure the employee's, and overall workplace, health and safety.

Drug and Alcohol Testing Standards and Equipment

All Drug and alcohol testing will be conducted in accordance with the relevant industry standards:

- (a) All drug testing based on the collection and analysis of urine samples will be performed in accordance with Australian Standard 4308:2008, which prescribes the procedures for the collection and quantitation of drugs of abuse in urine.
- (b) All drug testing based on the collection and analysis of oral fluids will be performed in accordance with Australian Standard 4760:2019, which prescribes the procedures for the collection and quantification of drugs of abuse in oral fluids.

(c) Breath alcohol tests will be conducted using an approved testing device which meets the Australian Standard AS3547:2019 'Breath alcohol testing devices' (or successor standard).

Approved testing devices used for breath alcohol testing will be regularly calibrated in accordance with manufactures specifications.

Oral fluid testing equipment will be stored as per manufactures specifications and only used if within the product expiry date period.

Search on Reasonable Grounds

In order to further assist with achieving the objectives set out in the Policy, if the Council suspects on reasonable grounds that an employee/contractor at work:

- may be in possession of drugs at work; or
- may recently have been in possession of drugs at work; or
- may have used or consumed drugs or alcohol at work

The Council may search any Council workplace as defined in the Policy and any Council property located within any area in the Council's possession or control or within the possession or control of any client or customer of the Council ('Council premises'). This may include offices, vehicles, workstations, production areas, lockers, and storage areas.

If any detection mechanism indicates the recent possession of drugs and or use or consumption of drugs or alcohol by an employee/contractor, the Council may require the employee/contractor to undergo drug and/or alcohol testing in accordance with the Policy.

Introduction, Monitoring and Review of the Policy and the associated Procedure

Education and Training

(a) Training and Awareness

All employees will have access to the Policy and the Procedure and information about these documents and the issues relating to the use of alcohol and drugs (prescription and illicit drugs) will be conveyed through a combination of such methods as toolbox talks, internal staff education sessions and/or powerpoint presentations and presentations from external parties such as the RFDS. These methods are designed to familiarise employees with the Drug and Alcohol Policy and its associated documents and Boulia Shire Council's zero tolerance level, as well as to inform them of the requirements of them under those documents, and of the workplace problems associated with drugs and alcohol.

Training and Awareness of Council's policy and procedure will be incorporated into the employee/contractors initial onboarding induction, will form part of Council's on-going training program where necessary and will also be included in the training provided to staff appointed or promoted to supervisory positions.

(b) Training for Managers and Supervisors

Managers and Supervisors will be trained in:

- i. Understanding the Policy and its effective implementation; and
- ii. The recognition, management and referral of drug and alcohol related matters.
- iii. How to complete a Reasonable Cause Assessment
- (c) Training for Authorised Collectors

Any Authorised Collector nominated by Council will have the relevant drug and/or alcohol testing certification and will complete regular refresher training in order to keep up to date with industry standards.

Review of Testing Methods and Procedures

(a) At any time, Council may review and amend the Policy or the Procedure should:

- The Policy, the Procedure and/or the associated testing methods or procedures prove problematic; or
- More effective methods/procedures become available; or
- Change or amendment is considered necessary to ensure continued compliance with relevant Australian Standards or legislation, as those documents are up-dated and amended.
- (b) The Authorised Collector appointed by Council may amend or vary the processes and/or procedures for specimen collection and testing where such amendment or variation is considered necessary to ensure continued compliance with the relevant Australian Standards. This may occur when a relevant Australian Standard dictates a different procedure should apply or when the circumstances otherwise require it.

Confidentiality and Privacy

- (a) All information gathered as a result of testing or participation in a rehabilitation or treatment program is collected for the purpose of implementing the Policy and achieving its objectives and is treated in accordance with the relevant privacy act.
- (b) All information will be held internally in Boulia Shire Council's secure document management system and will be held for the duration of the individual's employment/engagement or longer where deemed necessary by the Council or by law. Relevant information may be disclosed to the employee/contractor's supervisor or manager. The employee/contractor may have access to this information upon request.
- (c) Save as required by law, no information relating to any testing or rehabilitation will be disclosed to an external party without the written consent of the employee/contractor concerned.
- (d) Testing will be conducted in as private a setting as possible, taking into consideration the sometimes remote worksites that employees/contractors may be located at.

Application

The Policy and the Procedure applies to employees/contractors/volunteers as defined. However, some aspects of these documents may only be applicable to employees, such as rehabilitation and support. Nothing in these documents is intended to create an employment relationship between the Council and its contractors.

Drug and Alcohol Testing

Pre-employment/engagement Testing (if required)

Applicants may be required to undergo a drug and/or alcohol screening test before being employed or engaged as a Contractor. If an applicant fails the test, he/she may not be considered for appointment or, if the applicant has already been appointed, the employment/engagement may be terminated without notice.

Testing during employment/engagement

Random Testing:

During employment or engagement, the Council may require an employee/contractor to undergo a drug and/or alcohol test to monitor compliance with the Policy. Selection for drug and alcohol testing for this purpose will be conducted on a random basis with employees of all levels of Council, and within all areas of Council, included in the random selection and subsequent drug and alcohol process.

Employees performing their duties for Council under a formal Working from Home arrangement and who are selected for random drug and alcohol testing, will be required to present at their otherwise normal Council work place in order to participate in that testing.

Note that random test selection means that some employees or contractors may not be selected

to be tested at all, some employees or contractors may be tested once, and other employees or contractors may be tested more than once. In accordance with the CEO's delegation to the WHSA, the selection process for random testing will be determined by the WHSA.

Blanket Testing:

In accordance with the CEO's delegation to the WHSA, the WHSA may decide to undertake blanket testing of the workforce/workplace. Blanket testing will involve all employees/contractors at a selected workplace/site to be tested rather than randomly selected employees/contractors only.

Reasonable Cause Testing:

Grounds to conduct drug and/or alcohol testing may be established where the behaviour, action or conduct of an employee/contractor is of concern and workplace factors such as those outlined in the procedure do not explain the behaviour, actions or conduct of concern.

Prior to drug and/or alcohol testing being ordered on the basis of a reasonable cause assessment, the possible influence of workplace factors outlined in the Policy must be considered and found not to explain the behaviour of concern.

When determining "reasonable cause", physical symptoms and/or unusual or out of character on-site observable behaviours must be considered (in accordance with the Reasonable Cause Assessment Form).

Examples of physical symptoms or behaviours include, but are not limited to:

- irritability impaired motor skills
- hangovers
 excessive lateness
- less energy
 bloodshot eyes
- dizziness
 violent behaviour
- depression
 • changes in personality
- slurred speech odour of alcohol or drugs
- intense anxiety or panic attacks
 - impaired/reduced short term memory

inability to walk in a straight line

- irrational laughter/foolish behaviour
- unusual changes in appearance
- changes in alertness/attention span
- emotional outbursts, anger, aggression
- absences often on Monday, Friday or in conjunction with holidays
- feigning sickness or emergencies to get out of work early
- going to the bathroom more than normal
- defensive when confronted about behaviour
- increased health problems or complaints about health
- involvement in workplace incidents or accidents
- impairments in learning and memory, perception and judgement
- reduced ability to perform tasks requiring concentration and co-ordination

Reasonable Cause Assessments may only be conducted by Council's WHSA, Supervisors or Managers. Should employees or contractors have concerns regarding the behaviour of other employees/contractors, they should direct their concerns to their Supervisor/Manager or Council's WHSA for further investigation. If an allegation of reasonable cause is later found to be vexatious, the matter will be referred to the employee/contractor's Supervisor and dealt with accordingly.

A workplace union representative may be present to observe the reasonable cause assessment process should it be requested by an employee/contractor.

Post Incident Testing:

The Council may require an employee/contractor involved in an incident to undergo drug and/or alcohol testing where it is established through the application of the Reasonable Cause

Assessment process, that an employee/contractor's actions, or lack of action, may have been a direct or indirect factor contributing to that incident.

The results of drug and/or alcohol testing initiated within 12 hours of an incident occurring may be taken into consideration in conducting incident investigations.

Where reasonable cause is established but the 12 hour timeframe cannot be met, the results of drug and/or alcohol testing subsequently initiated may only be attributed to a breach of the Drug and Alcohol Policy, and cannot be treated as a factor to have contributed to the incident.

In the case of an employee/contractor who is injured through involvement in an incident, drug and/or alcohol testing must not be conducted until such time as the employee/contractor has received the necessary first aid or other medical treatment and returned to work.

Should an employee/contractor fail to report an incident, that employee/contractor may be required to submit to drug and/or alcohol testing at such time as Council becomes aware of the incident and reasonable cause can be established. This action and any subsequent action taken in accordance with the Drug and Alcohol Policy, will not limit any other action available to be taken against the employee/contractor for failing to report an incident.

Drug Testing:

- (a) The initial drug test will be performed via an oral fluid test.
- (b) If the initial oral fluid test result is non-negative, a second on-site test will be performed via a urine sample. If the urine sample returns a negative result, the test result is negative.
- (c) If the on-site urine test returns a non-negative result, confirmation testing will be performed by an accredited laboratory on the collected specimen.
- (d) If the confirmation test is non-negative (and therefore confirmed positive), the employee providing that sample will be in breach of this policy.

Breath Alcohol Testing

- (a) Where a first breath alcohol test is non-negative (Blood Alcohol Concentration (BAC) of 0.001% or greater) a confirmation breath alcohol test will be conducted after a period of no less than 20 minutes has elapsed since the first breath alcohol test.
- (b) If the confirmation breath alcohol test is negative (BAC of 0.000%) the test result is negative. If the confirmation test is non-negative, the employee providing that sample will be in breach of the policy.

Refusal to Take a Drug and/or Alcohol Test

- (a) If an employee/contractor is required to take a drug and/or alcohol test, and refuses to do so, the employee/contractor should first explain the refusal. The Council will consider any explanation given. In its sole discretion, if the Council considers the explanation is unacceptable or unreasonable in the circumstances, then the Council will instruct the employee/contractor to take the drug and/or alcohol test once again. If the employee/contractor again refuses to the take the test, the Council may take disciplinary action against the employee up to and including dismissal (with or without notice) or, in the case of a contractor, termination of his/her engagement.
- (b) The employee/contractor must be willing to provide his/her specimen for drug and/or alcohol testing and must comply with a request when made by the Authorised Collector. Failure to comply may result in disciplinary action against an employee up to and including dismissal (with or without notice) or, in the case of a contractor, termination of his/her engagement.

Pending the result of confirmation test of initial non-negative drug test result

- (a) In the case of an employee of Council providing a non-negative drug test result, the Council may stand the employee down on ordinary pay for the balance of that working day. No further action will be taken in relation to that non-negative drug result until the confirmation test result is known.
- (b) To enable the employee's return to work, the employee will be required to take a further drug test (follow-up test) the working day immediately following the initial drug test.
 - i. If the result of this follow-up test is negative the employee may return to work and await the confirmation test results of the initial drug test.
 - ii. If the result of this follow-up test is also non-negative, the employee may be stood down without pay, or may access any accrued paid leave entitlements pending receipt of the confirmation test result of the initial drug test. No further testing or action will be taken in relation to the non-negative follow-up test result.
- (c) If a contractor returns a non-negative result in relation to their drug test, the Council may suspend performance of the contract until receipt of results of confirmation testing are known.
- (d) Where a Council employee is sick or injured during the stand down period (or during a portion of the stand down period), the Council will be entitled to make appropriate deductions from the employee's sick leave entitlements.

BREACH OF THIS POLICY

Confirmed Breach of the Drug and Alcohol Policy

An employee/contractor returning a confirmed non-negative (positive) result from a drug and/or alcohol test will be in breach of the Policy.

Any deliberate breaches of this policy may result in disciplinary action being taken against the employee or contractor.

Support and assistance following breach

- (a) Where the policy is breached, the Council may, in its sole discretion, suspend taking of disciplinary action and permit the employee/contractor to continue in their employment, subject to them agreeing to join and complete an agreed appropriate Drug and Alcohol Rehabilitation Program.
- (b) In the case of a first breach of this policy by a Council employee, Council may suspend the application of disciplinary proceedings where the employee in breach recognises that they have a drug and/or alcohol problem, is willing to co-operate in referral to an appropriate service and subsequent rehabilitation treatment and enters into a Health Rehabilitation Agreement with Council and meets all the requirements of that agreement.
- (c) At its sole discretion, Council may suspend application of disciplinary procedures in cases other than that of a first breach of this policy.
- (d) Where suspended, disciplinary procedures may be immediately reactivated if an employee rejects assistance, or fails to co-operate in referral or treatment arrangements, or fails to meet the requirements of any Health Rehabilitation Agreement in effect, or returns a positive result from a further drug and/or alcohol test.

Employee Assistance Services

Regardless of any action that may be taken, employees in breach of the Policy will be reminded of the Employee Assistance Services available to them and will be provided assistance in accessing services where requested.

Disciplinary Action

Any disciplinary action taken against Council employees, or action taken against contractors, will be in accordance with the relevant provisions of the Policy, the Procedure and the Certified Agreement.

Other Actions

- (a) If the Policy is breached by a Council employee the Council may send the employee home on leave, which may be unpaid, for such period as may be reasonably necessary.
- (b) If the policy is breached by a contractor the Council may suspend the contractor's engagement for such period as may be reasonably necessary, or terminate the contractor's engagement (with or without notice).
- (c) The Council shall require an employee/contractor in breach of the policy to undergo a further drug and/or alcohol screening test, and return a negative test result before permitting the employee/contractor to return to work. For Council employees, Council will meet the costs of one drug and/or alcohol test in this period. Any further testing may be at the expense of the employee seeking their return to work and if stood down with pay to that point, this may be withdrawn and the employee may be required to take leave, which may be unpaid, until such time as a negative drug and/or alcohol test result is returned.
- (d) The Council may require the employee/contractor returning to work to undergo 3 further drug and/or alcohol tests within a 6 month period of their return to work with the dates and times of those tests being at the discretion of Council.
- (e) Where an employee found in breach of the policy requests participation in a rehabilitation program and Council agrees with this request, any disciplinary action that might otherwise have been taken may be suspended pending the employee's compliance with the rehabilitation program undertaken.
- (f) Should the employee for any reason be unable to properly perform the duties of their normal position while participating in an agreed rehabilitation program, the employee may access any paid leave entitlements; or may be stood down from his/her duties (with or without pay, in the Council's sole discretion); or allocated alternative duties (if available, and in the Council's sole discretion).
- (g) Failure to take part or complete an agreed rehabilitation program may result in the suspension of the disciplinary action being lifted and disciplinary action being taken up to and including dismissal.

Rehabilitation Agreement

The Council may, in its sole discretion, and upon the employee's request, fund an initial assessment by a rehabilitation provider nominated or approved by the Council.

- (a) The employee must sign an agreement (refer to the Drug and Alcohol Procedure for agreement details) recording their voluntary commitment to the program and to follow up testing. Failure to sign the agreement may result in the suspension of disciplinary action being lifted.
- (b) Human Resources/WHSA will arrange an initial appointment for the employee to meet with the rehabilitation provider;
- (c) The employee will be given a phone number to contact the rehabilitation provider;
- (d) All communications between the rehabilitation provider and employee will remain confidential save as provided in the agreement;
- (e) The rehabilitation provider will arrange for treatment or further specialist advice as considered necessary;

- (f) Rehabilitation will commence and the rehabilitation provider will provide Human Resources/WHSA with information on the attendance of the employee in accordance with the agreement;
- (g) The rehabilitation provider will report to Human Resources/WHSA after three sessions on the necessity or value of further treatment. Further sessions are at the employee's cost;
- (h) With the permission of the employee, the employee's representative is to be informed of progress.

Post-treatment/rehabilitation testing

- (a) If not already provided, on completion of the program the employee will be required to return a negative drug and/or alcohol test prior to returning to normal duties.
- (b) The employee will be required to take at least 3 random drug and/or alcohol tests within a 6 month period commencing from their completion of the rehabilitation program. The times and dates of these tests will be determined by Council.
- (c) A positive (non-negative) test during or following treatment may result in disciplinary action up to and including dismissal (with or without notice).

Resolution of Grievances

Complaint procedure is available to employees should they dispute either:

- (a) the results of any drug and/or alcohol test;
- (b) the process employed in achieving the result in dispute;
- (c) the assessment process relating to a reasonable cause or post incident drug and/or alcohol test;
- (d) the disciplinary or any other action taken against them;

Employees/contractors disputing the results of a drug and/or alcohol test are entitled to challenge the results of that test by obtaining at their own expense, an independent analysis of the sample from an appropriately accredited service provider/facility.

Support and Assistance Following Breach of Drug and Alcohol Policy

When the Policy is breached, but the Council becomes aware that the employee in breach has a drug and/or alcohol abuse problem and that employee is willing to co-operate in referral to an appropriate service and subsequent rehabilitation treatment, the Council will endeavour to assist the employee to seek help with their problem.

If the Policy is breached, the Council may, in relation to Employee/Contractors:

- (a) Stand the employee down with pay, or send the employee/contractor home on leave, which may be unpaid, for such period as may be reasonably necessary. This will be at least as long as required for the employee to return a negative test result for drugs and alcohol.
- (b) If an employee/contractor is suspected of being, or is confirmed to be in breach of the Policy, the employee will not be permitted to drive their personal vehicle or a Council vehicle from the Council's premises. In circumstances other than those in which the employee can make satisfactory private arrangements for their transport to their home/ accommodation, Council will make appropriate arrangements for such transport, which will be at Council's expense. Where a contractor or employee of a contractor chooses not to, or is unable to make suitable private arrangements for their transport to their home/accommodation, such transport will arranged by Council and the costs of such transport will be passed on to the contractor or contractor's employer.

- (c) Require the employee/contractor to undergo a further drug and/or alcohol screening test, and return a negative test result before permitting the employee/contractor to return to work. Council will meet the costs of one drug and/or alcohol test in this period. Any further testing may be at the expense of the employee seeking their return to work and if stood down with pay to that point, this may be withdrawn and the employee may be required to take leave, which may be unpaid, until such time as a negative drug and alcohol test result is returned.
- (d) Require the employee/contractor returning to work to undergo 3 further drug and/or alcohol tests within a 6 month period of their return to work with the dates and times of those tests being at the discretion of Council.
- (e) When a Council employee requests participation in a rehabilitation program and Council agrees with this request, any disciplinary action that might otherwise have been taken may be suspended pending the employee's compliance with the rehabilitation program undertaken.
- (f) The employee may be stood down from his/her duties (with or without pay, in the Council's sole discretion) or allocated alternative duties during the program (if available, and in the Council's sole discretion). Failure to take part or complete an agreed rehabilitation program may result in the suspension of the disciplinary action being lifted and disciplinary action being taken up to and including dismissal.
- (g) Take disciplinary action against the employee in breach up to and including dismissal. Any disciplinary action taken will be in accordance with the relevant provisions of the Policy and the provisions of the Certified Agreement applicable to the employee in breach.
- (h) In cases other than dismissal and following providing a negative drug and/or alcohol test which will allow the employee to return to work, the employee may be directed to undertake 3 further drug and/or alcohol tests, at times and dates determined by Council within the 6 month period from the date of the employee's return to work.
- (i) Any confirmed positive (non-negative) tests for drugs and/or alcohol in the 6 month period following the employee's return to work will constitute a further, new breach of the Policy and will be managed accordingly.
- (j) The nature and severity of the violation, and whether there have been previous breaches of the Policy, will determine the disciplinary action taken.

Disciplinary Action

A first breach of the Policy may result in either one of or a combination of (at Council's sole discretion) the following:

- (a) Referral for substance abuse education/evaluation/treatment; or
- (b) A first written warning; or
- (c) A first and final written warning; or
- (d) Demotion; or
- (e) In the event of a serious offence, the employee will be required to show cause why they should not be dismissed and the action taken will be determined following consideration of the employee's responses to that show cause notice.

A repeated or more serious breach may result in either one of or a combination of (at Council's sole discretion) the following:

- (a) Referral for substance abuse education/evaluation/treatment; or
- (b) A first written warning or a first and final written warning; or
- (c) A final written warning; or
- (d) Demotion; Or

- (e) In the event of a more serious offence, the employee will be required to show cause why they should not be dismissed and the action taken will be determined following consideration of the employee's responses to that show cause notice.
- (f) If sufficient evidence exists that an employee/contractor has acted illegally, Council may inform the Queensland Police Service

A third or more serious offence:

In the event of a third or more serious offence, the employee will be required to show cause why they should not be instantly dismissed and the action taken will be determined following consideration of the employee's responses to that show cause notice.

Other Actions

- (a) If the Policy is breached, the Council (and/or its insurer) may, at its sole discretion, require the employee to indemnify the Council for any and all reasonable costs arising out of or in connection with the drug and/or alcohol test.
- (b) If the Policy is breached, the Council may, in relation to contractors, terminate the contractor's engagement (with or without notice).

Refusal to Take a Drug and/or Alcohol Test

Refusal to take a drug and/or alcohol test will be a breach of the Policy and may result in disciplinary action being taken up to and including dismissal.

VARIATIONS

Council reserves the right to vary, replace or terminate this policy from time to time.

9.3 Corporate Services

TITLE:	Director of Corporate Services July 2022 Report	DOC REF: 9.3.1
REPORT BY:	Kaylene Sloman Director of Corporate Services	DATE: 17/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 5: Governance5.2: It is clearly evident in how Council does business 5.2.4: Transparency and accountability through management reporting

Key Priority 5: Governance5.3: Sustainability - our focus on value for money outcomes across the organisation

5.3.4: Implement good practice in managing and maintaining our assets

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

To advise Council of the activities of the Director of Corporate Services.

CONTENT:

Budget 2022-2023

Finalised budget papers in preparation of Budget meeting where the budget adopted on the 15th July. Fees and Charges updated and budget loaded on Financial system and Rates billing is underway to issue later this month.

Financials 2021-2022

Work is well underway in completing the 21/22 Financials, external audit return to Boulia on the 5th September 2022 to complete the final audit and sign off of Financials.

RAPAD ICT Landscape Project

Initial meeting and request for information was held. The project through RAPAD's Chief Digital Officer service, will be engaging with Councils across the region to build a clearer picture of the region's ICT contract landscape to help identify what's working, what doesn't, and ultimately improve the visibility of Council's technology ecosystems to identify opportunities to enhance the quality of systems available, as well as reduce duplication and cost to ratepayers.

SurePact Training

Megan and Kristen from SurePact spent 3 days in Boulia training Staff on the new SurePact system. During the training workshops were held to review best practice for Council and for achieving the best outcome for Council. All Staff that attended were extremely excited and can't wait to get started as they were able to see the benefits of having one place of data. Currently I'm working with SurePact on getting our base data in ready for go live.

Records Management

Workshops are underway in reviewing the current process and folders set up in MagiQ the Council's records electronic management system. An upgrade to the cloud for MagiQ has been done and with new functionality plus a number of Staff movements we believe it has been timely to review the structure and tweak where required to fulfill Council's obligations in storage of records.

Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That the Director of Corporate Services July 2022 Report be adopted as presented.

ATTACHMENTS: Nil

Approved by Chief Executive Officer

Ms Lynn Moore

TITLE:	Finance Manager July 2022 Report	DOC REF: 9.3.2	
REPORT BY:	Mark Willis Finance Manager	DATE: 17/08/2022	
CORPORATE PLAN REFERENCE: Key Priority 5: Governance 5.2: It is clearly evident in how Council does business 5.2.1: Council's financial activities are monitored and managed well Key Priority 5: Governance 5.3: Sustainability - our focus on value for money outcomes across the organisation 5.3: Ensure the long-term financial sustainability of the Council through prudent financial management and budgeting			
RISK MANAGEMENT: Information Report only - not applicable.			
PURPOSE: Financial Summary as at 31 st July 2022.			

CONTENT:

<u>Cash Position:</u> The Cash Position determines the expected money the Council should have after every period.

	31 st July 2022	30 th June 2022
Cash at Hand	18,771,476	19,079,523
Net Cash Equivalent (Debtors-Creditors)	194,913	653,582
Total	\$18,966,389	\$19,733,105

Income

Total revenues to 31st July 2022 are \$1,325,078. This equates to approx. 8.7% of this • year's budget.

Expenditure

Operating expenses to 31st July 2022 are \$2,015,621. This equates to approx. 11.4% • of this year's budget.

Liquidity

			Tatal	¢40 774 470
	QTC 0.50%	\$11,120,822 _		\$17,639,110
	CBA At Call 0.20%	\$6,518,288		
•	Investments			
•	Floats			\$ 1,150
•	CBA			\$1,131,216
IUIC	arcy			

Total \$18,771,476

Additional Information on Cash Position

Cash Balance as at 31 st July 2022	18,771,476
The following items need to be backed by cash:	
Reserves 30 th June	2,328,551
Funded Depreciation Less Depreciation accrued	8,139,021 0
Funded Employee Entitlements (Current and Non- Current)	1,292,182
Grant Funding (paid in advance) Working Capital Cash Capital Grants	1,630,987 1,500,000 554,054
Operating Result for 2022/2023	326,395
Less Capital Expenditure 2022/2023	(410,352)
	15,360,838
Uncommitted Cash 31 st July 2022	\$ 3,410,638

Aged Debtors 31st July 2022

DEBTOR	90+	60	30	CURRENT	PRE-PAID	BALANCE
	\$5,755.77	\$378.30	\$137,208.34	\$5,083.03	\$(871.00)	\$147,554.44

90+ Days Outstanding

For this month, amounts greater than 90+ days total \$5,755.77, \$960.00 have been referred to Council's external Collection Agency. Balance have a payment arrangement in place.

Rates 31st July 2022

Total Outstanding \$91,829.82

CREDITORS 31st July 2022

Total Outstanding \$81,372.80

BOULIA SHIRE COUNCIL Income Statement For the period ended 31st July 2022

Tor the period ended Sist July 2022	
	2022/2023
	Actual
Income	
Revenue	
Recurrent Revenue	
Net rate and utility charges	0
Fees and charges	15,677
Rental income	62,357
Interest received	10,829
Sales - contract and recoverable works	231,425
Other Income	0
Grants, subsidies, contributions and donations	164,755
Total Recurrent Revenue	485,043
Capital Revenue	
Grants, subsidies, contributions and donations	554,051
Total Capital Revenue	554,051
Total Revenue	1,039,094
Total Income	1,039,094
Expenses	
Recurrent Expenses	
Employee benefits	(318,289)
Materials & Services	(493,149)
Finance Costs	0
Depreciation	0
Total Recurrent Expenses	(811,438)
Total Expenses	(811,438)
Net Result Attributable to Council	227,656

BOULIA SHIRE COUNCIL Balance Sheet For the period ended 31st July 2022

For the period ended Sist July 2022	
	2022/2023 Actuals
Current Assets	
Cash and cash equivalents	18,771,476
Trade and other receivables	194,913
Inventories	505,071
Total Current Assets	19,471,460
Non-current Assets	
	210 207 222
Property, plant and equipment	210,897,238
Total Non-current Assets	210,897,238
TOTAL ASSETS	230,368,699
Current Liabilities	
Trade and other payables	37,556
Borrowings	(2,019)
Provisions	(1,131,231)
Contract Liabilities	(2,221,197)
Total Current Liabilities	(3,316,891)
Non-current Liabilities	
Borrowings	(1,376,832)
Provisions	(1,570,852) (181,807)
Total Non-current Liabilities	(1,558,639)
	(1,000,000)
TOTAL LIABILITIES	(4,875,530)
NET COMMUNITY ASSETS	225,493,169
Community Equity	
Asset revaluation reserve	122,682,488
Retained surplus	102,810,681
TOTAL COMMUNITY EQUITY	225,493,169

BOULIA SHIRE COUNCIL Statement of Cash Flows For the period ended 31st July 2022

Tor the period chack sist suly 2022	
	2022/2023 Actuals
Cash Flows from Operating activities:	
Receipts from customers	1,325,078
Payments to suppliers and employees	(2,015,621)
	(690,543)
Interest received	10,829
Rental income	62,357
Non-capital grants and contributions	164,755
Borrowing costs	0
Net Cash Inflow (Outflow) from Operating Activities	(452,602)
Cash Flows from Investing activities:	
Payments for property, plant and equipment	(410,352)
Proceeds from sale of property, plant and equipment	0
Grants, subsidies, contributions and donations	554,051
Net Cash Inflow (Outflow) from Investing activities	143,699
Cash Flows from Financing activities	
Proceeds from borrowings	0
Repayment of borrowings	0
Net Cash Inflow (Outflow) from Financing activities	0
Net Increase (Decrease) in Cash and Cash Equivalents held	(308,901)
Cash and Cash Equivalents at beginning of Reporting period	19,080,378
Cash and Cash Equivalents at end of Reporting period	\$18,771,476
Cash and Cash Equivalents at this of hepotting period	, γ10, 771, 470

CONSULTATION: Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That the Finance Managers Report for July 2022 be received for information.

ATTACHMENTS: Nil

Reviewed by Director of Corporate Services	Mrs Kaylene Sloman
Approved by Chief Executive Officer	Ms Lynn Moore

9.4 Community Services

TITLE:	July Community Services Report	DOC REF: 9.4.1
REPORT BY:	Julie Woodhouse Community Services Manager	DATE: 17/08/2022
Key Priority 1: Soc 1.1: Enhance spor 1.1.1: Build a stron Key Priority 1: Soc	ting, recreational & cultural facilities and activities ig sense of community by supporting local groups and organisa ial License	ations
1.2.1: To capture,	rr culture and heritage preserve and promote the heritage and diverse cultures of our the heritage, arts and cultures of our communities	region
Key Priority 1: Social License 1.3: Boulia Shire to have active inclusive communities 1.3.1: Advocate for a range of services, programs and facilities to address disadvantage and foster inclusion 1.3.2: Encourage volunteering and recognise volunteers who support events throughout the year 1.3.3: Build social capital through provision of accessible community infrastructure and programs		
3.1: Facilitate hous 3.1.1: Promote dec	nomic Development sing and investment to support employment opportunities centralisation and the opportunity to invest in community housin sing is sustainable and is suitable to meet demands	ng
3.2: Advocate for t 3.2.1: Advocate an 3.2.2: Actively sup	nomic Development he region through regional networks id support the development of the Outback Highway port networks and partnerships between local businesses, indu State and Federal government	ıstry groups, relevant
6.1: Facilitate oppo 6.1.1: Facilitate he 6.1.2: Assist local o 6.1.3: Maintain a h	style and Community ortunities for community development alth and medical service provision for Boulia and Urandangi community groups and support local events igh quality of life by providing facilities and resources that enco gressive community lifestyle	ourage a secure,
RISK MANAGEM Information Report	I ENT: rt only - not applicable.	
PURPOSE:		

To provide Council with an update of the activities associated with Councils' community development activities and services.

CONTENT:

HOUSING:

Current housing available:

ACTIVITY	<u>Number</u>
Total houses available for occupation currently	0
Total units available (includes 2 pensioner units)	2
Total Council units are always kept vacant for use by visiting professionals	1
Total Council furnished units being used by contractors	0
Houses/units being renovated/painted	0
Formal applications for rental for July	0
Enquiries re housing availability for July	1

With the influx of new employees and the resignation of others, housing has been allocated in accordance with staffing requirements.

FUNDING:

To date The Campdraft Committee, Boulia Community Services, Boulia Golf Club, Boulia P and C Association and Boulia Camel Races have all invoiced Council for their allocated funds from the Drought Community Support Program - Flexible Hardship Funding.

Myndfit will be here on the 22nd August for the week as part of this funding allocation also.

On the 20th August Cr Norton and myself will take the gift cards to Urandangi for distribution. Flyers have been sent to all the stations and the town. Strict criteria for who acquires a card will be adhered to.

The Get Ready funding allocated to Council will go towards a 2023 calendar with photographs taken by amateur photographers depicting different weather scenes. We are also buying 10 emergency get ready packs to distribute to pensioners or people living alone in the community.

COMMUNITY:

There will be 2 Council competitions happening in August and September.

- 1. Get Ready Qld calendar competition. \$500 prize money total
- 2. Garden competition with four categories. \$400 prize money total.

TOURISM:

During the Boulia Camel Race weekend the Min Min Encounter show developed some gremlins and we have been fighting to get it back to normal with the help of Cr Beauchamp and Xzibit. Unfortunately we have had to call on Xzibit to come out for a maintenance visit sooner than expected.

The new technology seems to be fighting with some of the old system such as the turntable, Council may have to consider an upgrade of how the theatre scene currently works.

Mike from Xzibit is here on 9th August and has had to pull the theatre projector apart and started all over again for repairing of the unit.

CONSULTATION: Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That the Community Services Report for July 2022 be received for information.

ATTACHMENTS: Nil

Approved by Chief Executive Officer

Ms Lynn Moore

Housing issues in Boulia

DOC REF: 9.4.2

REPORT BY:

Julie Woodhouse Community Services Manager **DATE:** 17/08/2022

CORPORATE PLAN REFERENCE:

Key Priority 2: Built Environment

2.2: Sustainable - housing, buildings and community infrastructure

2.2.2: Provide and maintain well planned community assets to meet the needs of our community

RISK MANAGEMENT:

Information Report only - not applicable.

PURPOSE:

To update Council on a meeting that was held regarding Social Housing and investment in Boulia.

CONTENT:

On the 27th July, a zoom meeting was held with several people to discuss an overview of Social Housing and investment in Boulia.

- Agenda items were: Confirm social housing need
- Opportunities to leverage affordable and market housing supply

Attendees:

- Julie Woodhouse Council
- Mark Nicol, Charmaine Schoutens, Nikki Row (Mount Isa office) and Fiona Grinstead all representing the Dept of Communities, Housing and Digital Economy
- Michael Panagopoulos from Dept of Energy and Public Works

The discussion centred on what demand on public housing there is in Boulia and it was quite surprising to hear Mount Isa say the demand was low and they had no vacant housing.

They were reminded that up until this year they had vacant houses with no one in them and people on long waiting lists. They were also unsure of how many vacant blocks of land the Dept of Housing actually owns in Boulia. Nikki Row is looking further into this.

It was explained that we have people constantly looking to Council to provide housing when they see we have vacant houses between tenants. It was explained to them that Council employees are given first priority on Council housing otherwise we would find it impossible to have a viable workforce.

Mark Nicol will be approaching Council as to any land they wish to sell to the Department as Central West has approached them to build 2 new homes in Boulia and 2 in Urandangi.

It is hopeful that the Dept of Housing will explore better opportunities to engage with Council in the future with a cooperative approach when demand is high.

It was also pointed out that Council has consistently erected new homes in the past 11 years (6) and has plans to build more in the coming 12 months as opposed to the department who have aging housing and have not built anything new since 2003. Nikki Row mentioned that they have plans to renovate and build 2 new ones, further to their land investigation.

We talked about overcrowding especially with Indigenous families who really need 3-4 bedroom homes and built with outdoor covered areas similar to the Territory housing.

CONSULTATION: Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That Council receive the Housing issues in Boulia report for information.

ATTACHMENTS:

1. CHDE Outback Investment Priorities Boulia 1 [9.4.2.1 - 5 pages]

Approved by Chief Executive Officer

Ms Lynn Moore

Department of Communities, Housing & Digital Economy (DCHDE) Boulia Shire Council – Outback Priority Investment

27 July 2022



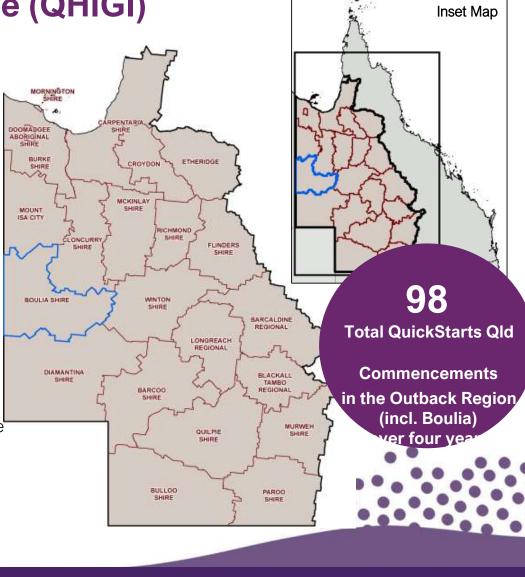
Queensland Housing Growth Initiative (QHIGI)

A place-based response to local market conditions and specific community needs to increase housing supply.

- The initiative includes QuickStarts Qld a Social Housing new supply program, delivering 98 new dwellings in the Outback region by 2025.
- The Outback Region is made up of 22 local government areas, including Barcaldine, Barcoo, Blackall-Tambo, **Boulia**, Bulloo, Burke, Carpentaria, Cloncurry, Croydon, Carpentaria, Doomadgee, Etheridge, Flinders, Longreach, McKinlay, Mornington, Mount Isa, Murweh, Paroo, Quilpie, Richmond, Winton.

Investment priorities for the Outback Region

- Townships where there is a growing or stable population; access to employment, education and supportive services; and registered demand.
- Opportunities to replace/renew stock in sustainable communities, targeting the dwellings that are older and uneconomical to repair or maintain
- Townships where there are no or very limited services, no registered demand and long-term vacant properties are a low priority for the program.



Boulia LGA: Social Housing Overview Boulia (Town)



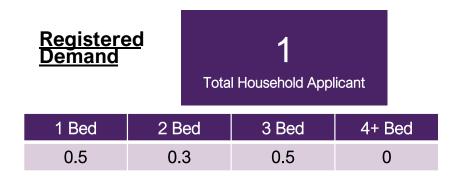


Social Housing Dwelling Ownership Proportion:

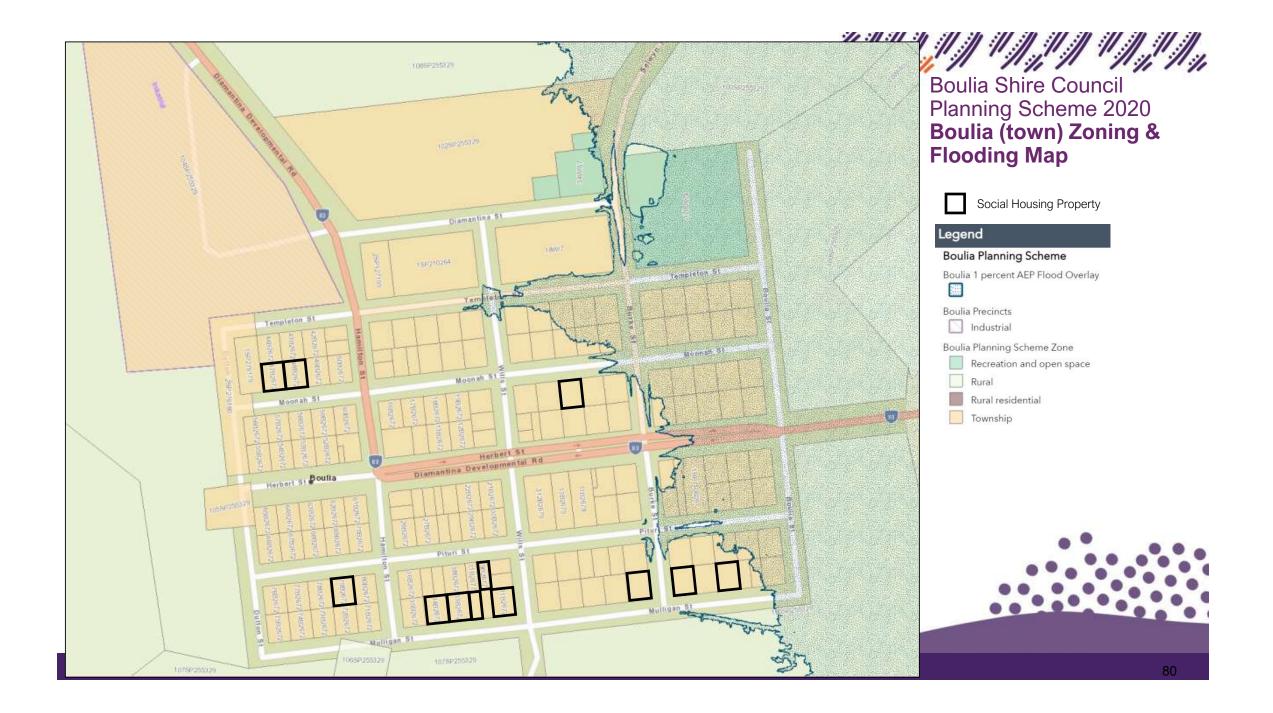
100% owned by the Department

Social Housing Dwelling Age Proportion:

41% of the total social housing dwellings are aged over 40+ years old







Local Housing Action Plans

Response opportunities

- Local Housing Action Plans are being developed by local councils in consultation with the DCHDE and the DSDILGP.
- The plans are a commitment of the *Queensland Housing and Homelessness Action Plan 2021-2025* and will enable engagement across all levels of government, and benefits from partnerships between private and not-for-profit organisations.
- The plans will include tactical actions which provide for a targeted response and outcomes that will seek to either create immediate benefit or establish a foundation for the next phase of actions.
- As part of the housing continuum, Social Housing infrastructure activity will be included in the plans.



Min Min Encounter & Boulia Heritage Centre Report	DOC REF:
– July 2022	9.4.3

REPORT Karen Chopping DATE:BY: Tourism Officer17/08/2022
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CORPORATE PLAN REFERENCE: Key Priority 1: Social License 1.2: Respecting our culture and heritage 1.2.1: To capture, preserve and promote the heritage and diverse cultures of our region 1.2.2: To promote the heritage, arts and cultures of our communities Key Priority 6: Lifestyle and Community 6.1: Facilitate opportunities for community development 6.1.3: Maintain a high quality of life by providing facilities and resources that encourage a secure, interactive and progressive community lifestyle **RISK MANAGEMENT:**

Information Report only - not applicable.

PURPOSE:

To report on the day-to-day operations of the Min Min Encounter and to promote tourism in the Shire and surrounding region.

CONTENT:

Monthly Activity Statistics: July 2022

Sales – tickets/merchandise	\$70,637.11
MME total Visitor Stats	2842
MME Tickets	678 (\$18,670)
BHC Tickets	243 (\$3,905)
COMBO Tickets	705 (\$25,635)
Rezdy Online Bookings during the month (no payment taken)	19

Social Media Statistics for July 2022:

Social media pages	Reached
Facebook	New page likes 13 New followers 13 Page Reach 7083k 1.8K Engagement
TripAdvisor Review	1
Google Business Profile	6 reviews 767 – viewed on business profile (+101.3% - v Jul 21)

REPORT ON ACTIVITIES HELD FOR JULY Visitor Statistic Reporting:

- Explore Queensland Network survey to be completed on the 1st of each month
- Outback Queensland (OQTA) monthly report email by the 10th of each month

Slow start to the month however Thursday before the Big Red Bash saw an influx of travellers transiting through town and visiting the two complexes. The week of the Big Red Bash was very quiet however Saturday afternoon of 9 July saw the town streets lined with Caravans. Sunday 10th both centres extremely busy and for the remainder of the week until 17th July where town saw a mass exodus after Camel Races. The centre has seen a steady flow of travellers through.

	5	
	Total Sales - tickets/merchandise	Total Visitors MME
2021	\$27,914.85 (11 th – 18 th July)	1686 captured on OQTA stats
	Merchandise - \$8529.85	
	Tickets – \$19,385.00	
2022	\$34,286.05 (10 th – 17 th July)	1509 captured on Idealpos
	Merchandise - \$11,556.05	Many walk ins not counted.
	<i>Tickets</i> – <i>\$22,730.00</i>	

Previous fees & charges – 2022/23 charges became effective 18 July.

Positive vibe from all travellers visiting both centres and excited about the Camel Races.

Group Bookings: new companies & tagalong tours through the month.

Tourism & Events Queensland – have released The Best of Queensland Experiences results (attached).

The Best of Queensland Experience Program (BOQEP) is an innovative program that guides the Queensland tourism industry to deliver exceptional transformational experiences. By creating positive word of mouth for Queensland it will help to attract more visitors, grow expenditure and increase market share.

The program is based on an independent set of criteria that incorporates online customer reviews, responds to consumer expectations and reflects industry best practice. All operators assessed in the program receive an individual report providing valuable insights on consumer perceptions of their experience to drive business performance. The Best of Queensland Experiences are assessed on an annual basis.

Merchandise: Exclusively designed & produced by Animalia Art - Boulia Camel and Camel Train for the Min Min Encounter & Visitor Centre to coincide with Camel Races. This unique product will only be available in Australia, at the MME. First purchaser was a young travelling family who were headed across the Outback Way. They sent amazing photos of the camels' journey back to the Tourism Officer. Animalia Art is also promoting these camels on their social media platforms & their newsletter as a custom-made product, which has resulted in Boulia being promoted in a new market.

Photo credit: Instagram @samanthadaviesgallery – Samantha Davies & Abbie (4yrs) Hay, NSW

Boulia Camel Train exposure via the Outback Way social media platforms as well.



Boulia Heritage Centre: New casual employed and trained during the month of July.

General:

Electrical issues arose with the Encounter Friday 15 July (Camel Races). Electrician

attended to power supply issues. Saturday ongoing issues with the show experienced therefore Centre closed at midday so not have to disappoint. A big thank you to Councillor Sam Beauchamp and Macrosphere who spent many hours of Saturday & Sunday problem solving to ensure the centre continued to remain operational.

Encounter has been non-operational since Friday 27th July due to sensor and turntable issues.

Ongoing enquiries regarding the Burke & Wills walking trail that is mentioned on signage next to the Burke River bridge.

Outback Queensland Tourism Association CEO, Denise Brown met with the CEO & CSM on 15 July 2022.

Tourism Officer MME resigned and exits position on 16 August 2022.

CONSULTATION:

Nil

GOVERNANCE IMPLICATIONS: Nil

RECOMMENDATION:

That the Min Min Encounter & Boulia Heritage Centre Report – July 2022 be received for information.

ATTACHMENTS:

1. Best of Queensland Experiences Report 2022 [9.4.3.1 - 5 pages]

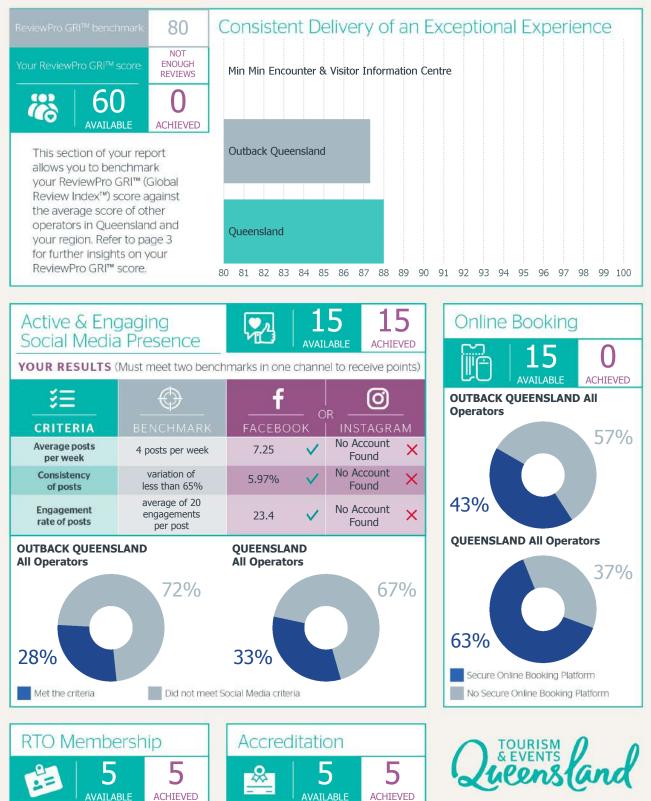
Reviewed by Community Services Manager	Mrs Julie Woodhouse
Approved by Chief Executive Officer	Ms Lynn Moore

Best of Queensland Experiences 2022 Assessment

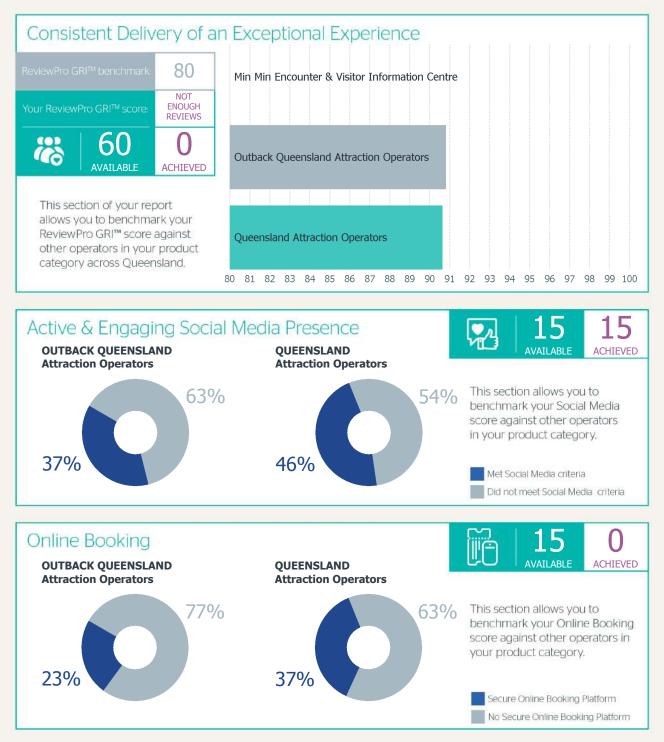
TOTAL POINTS AVAILABLE100TOTAL POINTS REQUIRED80TOTAL POINTS ACHIEVED25

Min Min Encounter & Visitor Information Centre

Your results are shown in purple



Your results compared to other Attraction Operators



Designing Exceptional Experiences

These results are intended to provide guidance on areas to focus on to enhance your experience delivery and exceed guest expectations. Customers are looking for transformational travel experiences along every step of the path to purchase.

Use your Best of Queensland Experiences Program results and follow the seven chapters in TEQ's Ultimate Transformational Experience Guide to design and deliver experiences that create better value for your guests and your business.

The guide will equip you with practical tips to grow your business by delivering a transformational guest experience at each of the five stages of travel.

The Ultimate Transformational Experience Guide <u>www.teq.queensland.com/transformationalexperiencequide</u>



ReviewPro Summary 1 January 2021 to 31 December 2021

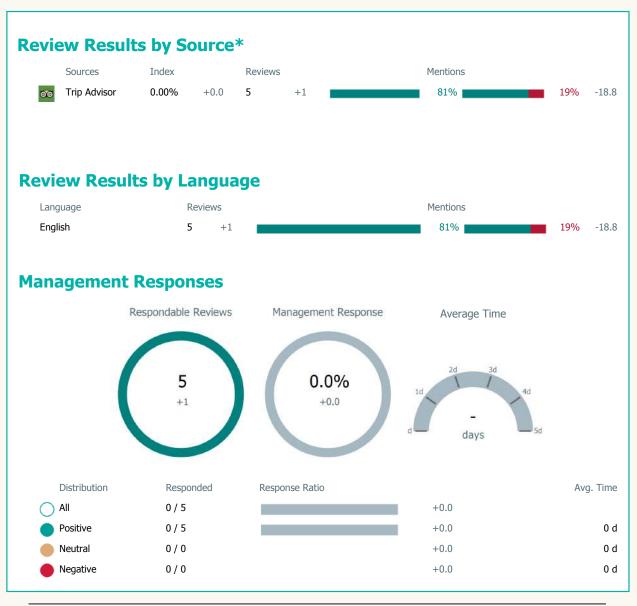
Please refer to the <u>guide to understanding your report</u> which outlines and explains the information in the below ReviewPro Summary.

Summary



Customer Review Word Cloud

location **Staff** price floor show shop welcome lighting vibe holiday payment



Find more information about <u>Understanding Your Report</u> <u>Best of Queensland Experiences Program</u>

Tourism and Events Queensland: teq.queensland.com ReviewPro: www.reviewpro.com

This report has been compiled by Tourism and Events Queensland. The Best of Queensland Experiences Program incorporates information provided by third parties that may not be independently verified. Although every care has been taken in the administration of this program, Tourism and Events Queensland recognises that there is a possibility that the assessment information may be incorrect. The Best of Queensland Experiences Program measures consumer expectations among operators who engage with Tourism and Events Queensland's consumer audience through the Australian Tourism Data Warehouse.

10 Late Reports

Nil

11 Closed Session

In accordance with the *Local Government Regulation 2012* (254J (3)), Closed Sessions of Council are not open to the public and may be closed for the following reasons:

- (a) the appointment, discipline or dismissal of the chief executive officer;
- (b) industrial matters affecting employees;
- (c) the local government's budget;
- (d) rating concessions;
- (e) legal advice obtained by the local government or legal proceedings involving the local government including, for example, legal proceedings that may be taken by or against the local government;
- (f) matters that may directly affect the health and safety of an individual or a group of individuals;
- (g) negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government;
- (h) negotiations relating to the taking of land by the local government under the Acquisition of Land Act 1967;
- (i) a matter the local government is required to keep confidential under a law of, or formal arrangement with, the Commonwealth or a State.

12 General Business

This item on the agenda allows Councillors to raises any other general business matters for discussion or future consideration.